

2017 ANNUAL REPORT



المؤسسة الفلسطينية للتمكين والتنمية المحلية
The Palestinian Association for Empowerment and Local Development



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ANNUAL REPORT 2017

Contents

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» Letter from the Board of Directors	4
» Foreword by the General Manager	5
» Foreword by Ms. Carola Becker	6
» Board of Directors	8
» Staff	10
» Who we are	12
» Our vision	12
» Our Mission	12
» Guiding Principles	13
» How We Work	14
» Programmes' Framework	15
» Social Transformation	16
» Local Development (TAMKEEN)	26
» Governance and Public Policy	50
» Media Coverage in 2017	66
» Partners	62
» Financial Report	68
» Address	72

Letter from the Board of Director



REFORM has developed, during the last year, alternatives in terms of improving the participation of marginalised and vulnerable groups in public life and decision-making processes, in which it worked hard to bridge the relationships between Palestinian citizens in marginalised areas and decision-makers at various levels, through establishing spaces for interactive dialogue pertaining to the interests of these groups and the responsiveness of public policies of those interests. To that end, REFORM reached a number of understandings and partnerships with various formal and informal institutions in terms of strengthening the responsiveness of public policies to the needs of REFORM's targeted audience along with deepening social solidarity and mutual collaboration between the various components of the Palestinian society.

Furthermore, REFORM has worked during the last year to build and develop the capacity of women and youth groups in order to enhance their chances of engaging effectively in their communities, advance social accountability and strengthen their participation in local development, thereby increasing their access to public services and justice. In turn, this will encourage the development of policy-making processes to become more inclusive and responsive, thus enhancing individual and social rights of Palestinian citizens and increasing the understanding of the importance of participation of all segments of society through establishing creative ways to defy prevailing stereotypes and attitudes. This will not only combat discrimination and disparity in capabilities but also provide an outlet for reflection on access to public services, unfair practices and non-responsive policies that are based on presumed power relations associated with money, authority and gender, thus establishing a social incubator for developmental processes.

REFORM developed the responsiveness of its internal manuals and procedures in route to achieving its aspirations related to improving its transparent professional environment. REFORM has also worked to enhance the use of technology in its procurement processes, deepening the involvement of its Board of Directors, General Assembly and staff in the decision-making processes, and improving the internal control, strengthening its impact.

Sincerely
Adv. Samir Qirresh
Chairman

Foreword by the General Manager



As part of its efforts to contribute to the achievement of an inclusive and pluralistic governing system that is responsive to the citizens' needs, REFORM has taken important steps towards strengthening its partnership with various civil society institutions and governmental bodies by joining a number of coalitions that combat antagonism and polarization based on several social and political affiliations. REFORM also worked to enhance the citizens' access to justice and public services through implementing an expanded number of activities aiming at strengthening civil peace, promoting social cohesion among different components within Palestinian society, as well as submitting political proposals to challenge the current asymmetry of power.

Within the reporting period, REFORM focused on enhancing the participation of women in public life, bridging social gaps between Jerusalem and its surroundings, and establishing spaces for youth from refugee camps and Area C to enhance their role in decision making processes. By doing so, REFORM empowered them to lead a social change by assuming leading roles within their communities to affect public policies and enhance their responsiveness towards people's needs.

In terms of "ensuring equal access to public services", REFORM designed a wide range of lobbying, and awareness campaigns in the targeted areas to enhance the capacity of citizens to access public services. Over the course of the reporting period, REFORM has prepared numerous policy proposals, action researches and weekend solutions to enhance the responsiveness of public policies to the needs of the Palestinian public, particularly in Jerusalem, Area C and refugee camps located in the West Bank.

As part of its efforts to maximize the role of various social components, especially youth and women in public life, and enhance their individual and collective capacities, REFORM continued establishing interactive spaces that facilitate the participation of youth and women from targeted areas in

decision-making processes. Moreover, REFORM worked on bridging the gaps between decision makers and the Palestinian citizens, through implementing weekend solutions on a regular basis, and establishing spaces for policy dialogues, which bring together representatives from the less fortunate areas in development processes, and decision makers from different institutions to discuss issues of concern.

In addition, REFORM's radio program aims to monitor the most prominent struggles faced by its target groups in terms of accessing public services, justice, and rights, and enable them to voice out their needs and concerns to the decision making level. Moreover, the "Rooftop-Debates" path contributes to enhancing the ability of social activists and politicians to reflect problems within their respective areas.

In the same context, REFORM also maximized the level of virtual interaction of its target groups, enhanced their abilities to be able to express their concerns using social networking platforms, and equipped them with constructive criticism tools to reform the current structural relations shaped by public policies and to ensure more relevant and inclusive policy making practices.

Despite the huge constraints that REFORM faced during the reporting period, especially in regards to sustaining funds for its operational costs due to the general decline in external funding to Palestine, the institution was able to mobilize the needed financial and human resources to overcome these obstacles.

We take pride in what we offer to our target audience, which is what motivates us to partner with you. We express our deepest gratitude to all of our partners, including institutions and individuals at both local and international levels, and REFORM's staff and its volunteers who work tirelessly to achieve our goals.

Oday Abu Karsh
General Manager

Foreword by Ms. Carola Becker, Head of the Facilitating Social Participation of Palestinian Refugees (FASPAR) Program



Since 2012 the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH and The Palestinian Association for Empowerment and Local Development – REFORM have cooperated closely and fruitfully. The Facilitating Social Participation of Palestinian Refugees (FASPAR) project, commissioned by the German Government and implemented by GIZ has supported REFORM through capacity development and grants. At GIZ we feel confident that REFORM is playing an important role in facilitating refugees' participation, amplifying their needs to decision-makers and enhancing their partnership in public policy-making processes through developing the capacities of youth and women's groups, creating safe acting platforms and establishing watchdog groups.

Through a joint project with FASPAR, in 2017 REFORM succeeded to institutionalize the radio program "Citizenship Issues under a Microscope" and regulate the so-called "Weekend Solution" tool, which brings community members together with decision-makers, the private sector and nongovernmental organizations to come up with innovative solutions to daily challenges. In addition, the open space within the Innovation Hub continues to serve as an interactive safe platform that eases communication

and interaction between different social components and serves as liaison between targeted groups and decision makers. REFORM also succeeded to establish the Civil Peace Coalition which assesses the power relations amongst various social components, monitors domestic violence and provides Palestinian decision-makers with transcendent solutions and alternative mechanisms through the implementation of action researches and the formulation of policy papers that highlight root causes of violence and factors that harm the social harmony.

Throughout 2017, REFORM placed its focus on working towards a society where the inclusion of women, mainly from C areas and refugee camps, in public life is enhanced. In this regard, REFORM implemented a series of empowerment activities and provided educational toolkits that contributed to easing the access of these women to the democratic processes and enhancing their capabilities to participate effectively in local representative bodies and local committees within their respective communities. These women groups continue to this day to engage in a range of activities, such as advocacy and lobbying activities that call for the need to improve the living conditions of refugees, enhance their access to basic services and



formulate public policies that are more representative of their needs.

More than 1,700 community members from the 19 refugee camps are actively involved in the organization's initiatives. Media reports, from both local and international media channels, show and describe the indirect impact that REFORM has on Palestinian refugees. REFORM uses innovative and effective approaches to employ media in its social mobilization mechanisms in order to surface internal problems within the targeted areas, leading to increased participation and enhanced awareness of the public on their needs. The project team is working on different levels of the society and engaging at micro, meso and macro levels with relevant actors in order to improve the living conditions of Palestinian refugees and overcome various social fault-lines.

Furthermore, REFORM is constantly improving its organizational capacities, which manifest itself in enhanced project management skills, such as financial and administrative planning as well as internal communication and public relations. Moreover, they were able to surpass this competence to the other project participants who are



able to reflect upon their society in a needs-oriented and peaceful manner. REFORM is open for constructive dialogue at all times and proves itself to be an outstanding cooperation partner of GIZ in the Palestinian Territories.

As Head of Programme of FASPAR, I am very honored to continue our fruitful cooperation. Wishing the readers of this report will be as impressed with the important work of REFORM as we are.

Carola Becker

Head of the Facilitating Social Participation of Palestinian Refugees (FASPAR) Program

Board of Directors



Adv. Samir Qirresh Chairman

Lawyer and legal adviser, Qirresh holds a bachelor's degree in private law from the University of Sidi Mohamad Bin Abdallah at Fez in Morocco and is an expert in the field of legal legislative drafting and legislative review at the United Nations Development Program (UNDP). Qirresh is not only a lawyer for the United Nations Relief and Works Agency (UNWRA), but also an independently practicing lawyer. In 2013, Qirresh contributed to the development of a comprehensive guide for legislative drafting during his secondment to the Ministry of Justice, in partnership with the OECD, and has since worked as a trainer in legislative drafting techniques.



Fatema Da'na Board Secretary

Human rights activist and defender, Da'na holds a master's degree in international law, works as legal consultant, and is an expert on children's justice and gender issues in the Rule of Law program of the United Nations Development Program (UNDP). Da'na published many studies and researches on juvenile justice as well as women in legal distress. Da'na is a specialized trainer in issues related to children, gender, justice, lobbying and advocacy for human rights. She is active in various networks and coalitions for human rights defenders in the world, and a board member of various human rights institutions, such as the Defense for Children - Palestine Branch, the Union of Committees of Palestinian Women, Al-Dameer Association for Human Rights, and the Bisan Center for Research and Development. Da'na is also the co-founder of a number of committees and networks for the defense of children and women, as well as a member of the Commission on Gender Mainstreaming and Fair Legislation of the Palestinian Ministry of Justice, many child protection networks in Palestine, the Center for Social and Legal Defense for Children and Women, and a number of national teams for modifying legislation related to human rights (sanctions, juveniles, children, personal status, civil status).



Eng. Hedayah Al-Shelleh Co-founder and Vice Chairman

Computer Systems Engineer- Holds a bachelor's degree in computer systems engineering from Al-Quds University, member of the Jordanian Engineers Association, and currently works as the Cards Banking Department Manager at the Egyptian Land Bank. Her previous employment includes working in the Electronic Banking Development department at the Bank of Palestine and in the Information Technology department at the Palestine Commercial Bank. Al-Shelleh is Co-founder of REFORM.



Hassan Mahariq Co-founder and Treasurer

Social activist - Holds a Master's Degree in European Studies from Heinrich Heini University and a bachelor's degree in sociology from Bethlehem University, and is working as the coordinator of Youth Program at the Palestinian Initiative for the Promotion of Global Dialogue and Democracy- MIFTAH. Mahariq was previously a coordinator for the volunteers programs at WCLAC and worked in the relief field for a number of international organisations, such as the Catholic Relief Services. Currently, he serves as coordinator for the Food Security Project and has published a number of research papers on Palestinian Women. Mahariq is a Co-Founder of REFORM.



Sahar Rafidi **Projects' Committee member**

Social activist - Holds a Bachelor of Arts degree in English Language and Literature/Translation from Birzeit University. Currently works at IM Swedish organisation as a project coordinator. She previously worked at Right to Play as a project coordinator and also worked with the Palestinian Initiative for the Promotion of Global Dialogue and Democracy- MIFTAH for four years. Rafidi has been engaged in several projects and programmes with INGOs and NGOs in Palestine, within the fields of democracy, good governance, youth and women empowerment, gender equality and child protection. She is also a Head Coach for people with intellectual disabilities from the Palestinian Special Olympics/Middle East, South Africa International Special Olympics.



Raed AbuKarsh **Co-founder and Projects' Committee member**

Social activist- Holds a Bachelor of Arts in Food Technology from Al-Quds University, serves as Director of the Customer Service Department at the Ministry of Economy – Jericho, and is a volunteer in various environmental groups in Jericho and the Jordan Valley. AbuKarsh is a Co-Founder of REFORM.



Luna Shameyyeh **Member**

Monitoring and Evaluation Expert- Holding a double master's degree in education and in management from Birzeit University, Shameyyeh worked as a lecturer at Birzeit University and is an expert in monitoring and evaluation for a number of international and local institutions' projects in the areas of comprehensive development.



Tariq Abu Hash-Hash **Member - Chairman of Internal Control Committee**

Social activist - Holds a Bachelor of Arts in English from Hebron University and a High Diploma in Project Management. Serves as the Director of the West Bank Emergency Program at UNRWA and served as an Executive Director of the Non-Violence House project by USAID; He is also the Regional Director of the Dutch Theatre Days organization. Abu Hash-Hash is a Co-Founder of REFORM.



Aya Kittaneh **Member**

HR Officer at the Consolidated Contractors Company – Holds a bachelor's degree in business administration from Birzeit University. Kittaneh has engaged for years as a human resources and administrative officer in the banking sector.

Staff

Oday Abu Karsh General Manager

Social activist- Holds a Bachelor of Business Administration from Hebron University, studied Business Foundation, holds a MA in humanitarian affairs from La Sapienza University in Rome, and a Co-Founder of REFORM. Abu Karsh served as Policy Advisor for (UNDP) and for number of international organisations. Abu Karsh led a project for amending the Palestinian Basic Law, the Electoral Law and the rules and procedures of the Palestinian Legislative Council during his work at the Palestinian Center for the Independence of Judiciary and Legal Profession. Abu Karsh also participated in developing a methodology for Social Transformation during his work at the Palestinian Initiative for the Promotion of Global Dialogue and Democracy – MIFTAH. Abu Karsh has a number of publications related to Palestinian civil society work, the effect globalization on ethnicities and minorities in the Middle East and total quality management. Abu Karsh is a fellow of the International Center for Studying Radicalization and Political Violence – KC, London. He recently co-led the development of Facilitating Reform Methodology for Social Transformation.

Ruham Nimri Advisor

Social activist- Holds a Bachelor of Arts in Political Science and Statistics from Haifa University, serves as the Daily News Service Officer at the Jerusalem Media and Communication Center – JMCC, and served as a project manager at the Palestinian Initiative for the Promotion of Global Dialogue and Democracy – MIFTAH. Nimri is considered one of the local specialists in media monitoring and media coverage in conflict areas and is a trainer and facilitator in Social Transformation and Participatory Strategic Planning and Evaluation. Nimri has lengthy experience in facilitating and training working groups in areas of conflict and has also participated in developing a methodology of Social Transformation during his work at MIFTAH. Nimri was also an advisor for the youth program at MIFTAH. He recently co-led the development of the Facilitating Reform Methodology for Social Transformation.

Nadim Qandil Projects' Officer

Holding a BA in Political Science and Diplomatic Studies from Al-Quds University, Qandil served as a social researcher for Alpha Organization for Economic and Social Research and as a coordinator for the PCRD. Qandil participated in the development of facilitator's training guide – Facilitating Reform – and is a member of the Ramallah and al-Bireh Governorate Employment Council and the coordinator of the Civil Peace Coalition. Qandil is also a co-facilitator in social transformation in conflict.

Nadine Natour Financial and Administrative Officer (Technical Support Unit)

Social Activist - Holds a bachelor's degree in Accounting from Birzeit University, worked as an accountant at Grand Park Hotel in Ramallah and was an auditing intern at Deloitte and Touche.

Ahlam Taweel Public Relations Officer

Social activist - Holds a Bachelor of Arts in Biology from Florida Atlantic University and is an active volunteer and educator working to enhance creative thinking among youth. Taweel works in the fields of development, education and communication in order to build partnerships amongst the various community sectors.

Rawan Sharqawi Field Coordinator

Political activist - Holds a BA in Media and Journalism from Al-Najah National University, worked as presenter and producer in a number of local radio stations and is a co-facilitator in social transformation in conflict.

Nour Hajjaj Accountant

Social activist - Holds a bachelor's degree in accounting with a minor in business administration from Birzeit University; Participated in a number of activities related to community service, both in collaboration with the Municipality of Ramallah and Al-Bireh, in the free market and through the Tamer Institute for Community Education.

Reziq Atawnha Project Coordinator

Political and community activist, Atawnha holds a diploma certificate in physiotherapy from the Modern University College; Participated in drafting policy papers on political and social participation of women and youth. Atawnha also is politically and socially active in both MIFTAH programs: Leaders of Tomorrow and Palestinian Young Activists Network; A member of the Network of Human Rights Defenders (MUSAWA); and former Manager of the Youth Development Association in the Beit Kahil – Hebron branch.

Lamis Quzmar Communications Assistant

Social Activist - Holder of BA in English Language with a minor in translation from Birzeit University. Worked in a number of private companies in the communications field and volunteered in many non-governmental organizations before and during her collage years. She was also a member of "Beyond" youth group that implemented a community initiative to improve the living conditions and social environment within Qalandia Refugee Camp.

Ameer Jabareen Project Coordinator

Social Activist - Holder of a BA dual degree in Urban Studies and Economics from Al-Quds University and Bard College, and a MSc in Regional and Urban Planning Studies from the London School of Economics and Political Science (LSE). He worked as a teaching assistant for an economics course at Al-Quds Bard College, in addition to his professional experiences with consultancies and private companies. He is a previous member of the LSE Student Union Palestine Society and was involved in organizing several cultural, educational and political events about Palestine abroad.

Roaa Srour – Intern – Innovation Hub

Holder of BA in French Language from Birzeit University underwent several Accounting training courses. She also trained at the Palestinian Association for Empowerment and Local Development – REFORM as a Program Assistant and participated in several events held at the Innovation Hub's Cultural path.

Rawan Ali Awad – Intern – REFORM and Innovation Hub

Holds a BA degree in Business Administration from Al-Quds Open University. During her collage years, she volunteered at a youth group "Adventure of a Mind". Afterwards, she trained as an administrative assistant at REFROM. Nowadays, she volunteers in many activities held at the Innovation Hub especially in the cultural path.

Majd Al-Jamal – Courier

Social activist – Since 2013, he has been studying at Al-Quds Open University, majoring in business administration.

Who We Are

The Palestinian Association for Empowerment and Local Development – REOFRM was founded by a group of social and political activists in the year 2012, as a platform to incubate their approaches towards strengthening regulatory frameworks' responsiveness to the needs of the Palestinian public and combating polarization and alignment among the different components of the Palestinian society on the basis of geographical distribution, political affiliation and gender. It also seeks to deepen pluralism in the Palestinian society, to establish safe and interactive spaces for Palestinian youth to express their hopes and aspirations and to promote social harmony. When these efforts are joined together, youth participation in leading developmental processes, in both social and economic aspects, will be greatly enhanced.

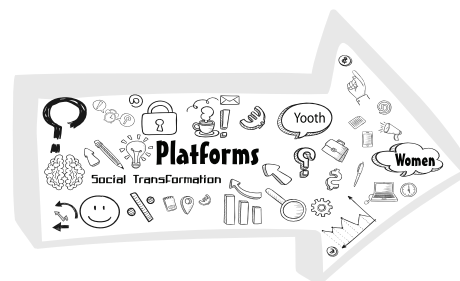


Our Vision

REFORM strives for a society where everyone has the capacity to participate effectively, individual and collective rights are respected, and pluralism is ensured in an independent Palestinian state.

Our Mission

REFORM adopts a strategy of sustainably empowering marginalised groups, in particular youth and women from hard-to-reach communities, through establishing safe acting platforms, encouraging community-led developmental processes and shaping a more inclusive governing systems that is responsive to people's needs. In this way, REFORM addresses various social fault lines and enhances the individual and collective abilities of women and youth, contributing to the formation of a fairer society where women and youth take leading roles in public life and governing bodies.



Guiding Principles

Participation

We believe that empowering social groups, especially marginalised groups, towards comprehensive participation in society is a prerequisite to improving the living conditions of Palestinians.

Transparency and Accountability

We believe that access to information is an inviolable right for every Palestinian, supporting transparency and accountability throughout society. REFORM maintains openness and holds itself accountable to all governmental and non-governmental bodies as well as its target groups and the general Palestinian public.

Integrity

We seek to enhance our human and institutional capacity with the aim of ensuring effectiveness and transparency in everything we do.

Ownership

We champion a needs-based approach, strengthening local capacities to lead community development.

Sustainability

We are committed to ensuring the sustainability of our interventions; Based on the needs of our beneficiaries and building on their skills and talents, we empower REFORM's participants to continue being active beyond our interventions.

Strategic Directions



Enhance social harmony between Palestinian society components.



Enhance good governance and develop the public sector's responsiveness to citizens' needs.



Develop alternative production tools through sustainable development processes.



Strengthen REFORM's human and institutional capacity.

How We Work

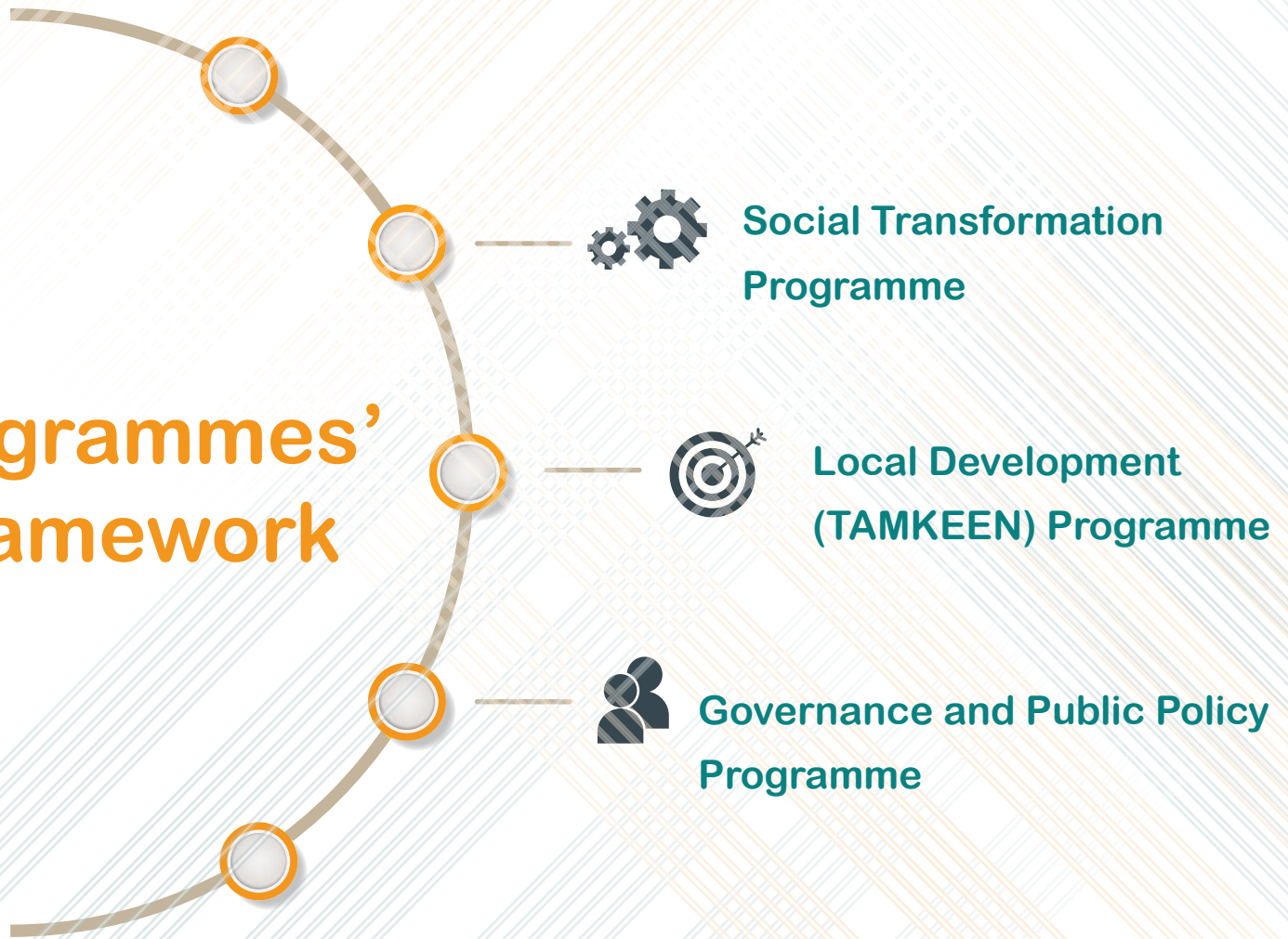
Over the past five years, in cooperation with partner organisations and affiliated groups, REFORM has conducted several training programs specialised in social transformation, aiming to empower youth and women groups, enhance powerless groups' engagement in regulatory processes and contribute to strengthening coordination between different social groups to take a more active role in public life. In this way, REFORM works towards improving the social harmony and bridging the gap between the various Palestinian social components, creating an integrative climate in which citizens can work together towards developing social systems and structural frameworks that are responsive to their needs, rights, visions and goals. REFORM's Social Transformation programme is the core of all its work, providing a basis for building and developing the capacities of target groups, including their abilities to rethink prevailing values that frame the relationship between individuals, communities and governing bodies. Moreover, this program seeks to enable the target groups to find solutions to daily challenges that limit their ability to promote their active citizenship and to uphold their collective and individual rights. This specific approach seeks to transform contradictions into shared resources in order to combat different power relations, developing a social incubator that not only contributes to dealing with differences but sees these differences as an added value to society.

These learned lessons are then translated into REFORM's Governance and Public Policy programme, in which participants are gathered with decision makers to voice out their concerns and shape public policies that are more responsive to their needs. Thus, a social incubator is created to support the developmental processes, allowing participants to challenge unequal treatment, unfair practices and unrepresentative policies premised on assumed power hierarchies of money, prestige and gender.

While REFORM focuses on designing and implementing social interventions, it also believes that the process of social transformation cannot be achieved unless it is accompanied by a holistic approach that is responsive to the needs of its target groups. Therefore, REFORM carries out several different economic empowerment interventions, in partnership with the competent organisations and institutions, which plays an essential role in effectively achieving social change.



Programmes' Framework



Social Transformation

About the Programme

REFORM's Social Transformation programme aims to increase social cohesion and solidarity between the different components that make up Palestinian society, specifically focusing on bridging the gap between polarised groups. To this end, REFORM seeks to promote an agenda of national harmony through the establishment of safe acting platforms which encourage broad-based participation grounded in the principle of intellectual pluralism: "I may not agree with what you say, but I will defend to the death your right to say it!" (Voltaire). REFORM teaches participants how to apply practical research methodologies in order to address conflict/crisis situations within Palestinian society, focusing on finding common ground between the conflicting parties. This programme is undertaken with the aims of:

- Combating discrimination and racism within Palestinian society.
- Enabling marginalised groups, especially women and youth, to engage in deep analysis of the root causes of crises within and between various components of Palestinian society, thereby equipping them with tools to transform it.
- Contributing to the formation of an enabling and supportive society capable of understanding how structure affects the development of Palestinian society and therefore capable of transcending it.

REFORM's Social Transformation programme teaches participants and community members to deal with differences and to at least see the value of listening to voices that do not necessarily represent their own views. It engages participants in a process of deep cultural analysis and rethinking prevailing values. In doing so, the Social Transformation programme works towards developing a social incubator for local development processes through identifying major social fault lines, which could jeopardize the rights and needs of marginalised groups, and bridging gaps between them.



Activities Calendar

The innovation Hub Club (Book and movie club)

30.01.2017	Until We Win	12.06.2017	Quiz night 4	17.04.2017	Education in marginalized areas 2	27.03.2017	Citizens and the Homeland 1
15.04.2017	Poet's Insight	13.06.2017	Board games 4	05.04.2017	Education in Marginalized Areas and Area C 3	15.04.2017	Citizens and the Homeland 2
23.08.2017	the gift	19.06.2017	Quiz night 5	09.04.2017	Education in Marginalized Areas and Area C 4	09.08.2017	Brainstorming session About: "Civil Peace and the Rule of Law" 1
13.02.2017	Poetry and People	15.06.2017	Board games 6	31.07.2017	University Disciplines and Labor Market Needs	22.07.2017	Learning Journey to Mar Saba Monastery entitled: Report from a bicycle
18.03.2017	The Seas Poems	20.06.2017	Board games 7	21.03.2017	your Support is the Key to My Success	05.04.2017	Migration and its Impact on Community Development
30.03.2017	The Intricate Way Home	17.07.2017	Gaza and the Palestinian national movement Palestinian national movement	23.09.2017	The Role of Media Technology and Modern Communication in Increasing the Level of Youth Political Participation	16.01.2017	Individualism in Society
08.04.2017	Revealing of the Memory	30.07.2017	Poetry evening	02.03.2017	Youth Winter Reatret 2343- 1	25.01.2017	Reflection on the Youth engagement in our target groups
05.06.2017	Quiz night 1	02.11.2017	Novel Presentation session entitled: Bitter Autumn <small>Center for Social Participation & Weekend Solutions - hearing sessions, roundtable meetings</small>	03.03.2017	Youth Winter Reatret 2343- 2	08.03.2017	Education in Refugee Camps 1
06.06.2017	Board games 2	08.02.2017	Strengthening the role of civil society organizations to achieve social harmony on national level	04.03.2017	Youth Winter Reatret 2343- 3	09.03.2017	March Flower
08.06.2017	Karaoke 3	02.04.2017	Education in marginalized areas 1	13.03.2017	Review and Development of a Lobbying and Advocacy Manual	30.03.2017	Stand Up! 1

31.03.2017	Stand Up! 2	16.11.2017	Larb -1	21.02.2017	Training in psychological support 2	18.05.2017	Training in psychological support 5
01.04.2017	Stand Up! 3	17.11.2018	Larb -2	28.02.2017	Training in psychological support 3		
16.02.2017	Learning Journey to enhance youth participation in political and social life -1	18.11.2019	Larb -3	7.03.2017	Training in psychological support 4		
18.02.2017	Learning Journey to enhance youth participation in political and social life -2	10.04.2017	Training in psychological support 1	14.03.2017	Training in psychological support 5		
23.02.2017	Learning Journey to enhance youth participation in political and social life -3	11.04.2017	Training in psychological support 2	21.03.2017	Training in psychological support 6		
28.02.2017	Learning Journey to enhance youth participation in political and social life -4	17.04.2017	Training in psychological support 3	06.04.2017	Training in psychological support 1		
19.05.2017	Enhancing solidarity and social cohesion among the various components of palestinian society 1	18.04.2017	Training in psychological support 4	13.04.2017	Training in psychological support 2		
20.05.2017	Enhancing solidarity and social cohesion among the various components of palestinian society 2	24.04.2017	Training in psychological support 5	20.04.2017	Training in psychological support 3		
26.05.2017	Enhancing solidarity and social cohesion among the various components of palestinian society 3	26.04.2017	Training in psychological support 6	27.04.2017	Training in psychological support 4		
24.10.2017	designing media campagin (freeze mob, flash mob) about social issues related to women and youth freez mob "civel peace"	11.02.2017	Training in psychological support 1	04.05.2017	Training in psychological support 5		

Main Interventions:

First: A social incubator was stabilised and further institutionalised.

The Cultural Track provides interactive spaces for all groups of Palestinian society, including social activists, refugees and non-refugees, Jerusalemites and non-Jerusalemites, the younger generation and the older generation, decision-makers and the general public, etc., to come together and engage in constructive dialogue to amplify their daily needs and concerns and those of their communities. Through various activities, such as book and cinema clubs, cultural nights, Ramadan evenings and reflection sessions, communication channels were established to facilitate the exchange of knowledge and personal experiences amongst different groups. The participants engage in in-depth analyses of current social ills and other pertinent issues in Palestinian society, such as polarisation, fragmentation, citizenship, social solidarity and national reconciliation prospects.

Through this platform, the Association seeks to enhance the capacities of youth to contribute to promoting social harmony in Palestinian society, engage in the decision-making processes, and lead the awareness-raising process in their respective communities. Participants are able to work together and creatively think of and implement activities to bridge these gaps and tackle social issues, such as promoting the role of women in society. In this way, youth are able to lead the development and social transformation processes within their communities and transcend socio-cultural and structural barriers that may prevent them from being active members in their society and/or practicing their active citizenship. Parts of these activities are implemented in cooperation and partnership with official bodies, such as the Ministry of Culture.

Moreover, the social incubator allows participants and beneficiaries to rethink stereotypes and the stigmatization processes that are continuously growing due to the lack of co-working spaces while at the same time highlights commonalities and promotes collectiveness across various social fault-lines.

Second: Media Talents

Through this programme, REFORM worked to build and develop the skills and capacities of a group of youth in critical thinking and equip them with the tools needed to effectively use various social media platforms, contributing to enhancing their social participation. In this way, they are more able to advocate for their needs in public policies and become social reform catalysts within their communities. In addition, this group actively participated in the launch of REFORM's own radio station, "DARB", at the Innovation Hub, which is currently in its testing phase with the purpose of providing an open platform where youth can voice out their needs and concerns and engage in live public debates with their counterparts in society.

Third: Learning journeys to promote social cohesion

Pursuant to the development of the Facilitating Reform Methodology, which aims to provide groups, social activists and social mobilisers with a set of tools that enable them to rethink their roles and level of engagement in their communities, REFORM launched a set of learning journeys for groups of social mobilisers. These journeys contributed to building and developing their facilitation skills, techniques in promoting social accountability and lobbying and advocacy capacities, which supported them in organizing social mobilisation activities.

The learning journeys also aimed at equipping the catalysts with tools to promote their active roles in designing and leading social reform activities, rethinking their representation levels in the decision making processes and advocating for a more inclusive and community led regulatory process. REFORM also created networks, across various social fault-lines, in which social catalysts come together to learn from one another's experiences and organize a vast number of advocacy campaigns. In building these networks and partnerships, youth are more able to organize public debates in order to bring local community issues to the forefront, addressing prominent issues and working towards combating prevailing stigmatization processes.

Within many of its projects, REFORM worked to empower youth and women groups, social activists, social mobilisers and facilitators within the targeted localities, using the Facilitating

Reform Methodology, which contributed to enhancing their engagement in the regulatory processes and strengthening coordination between different social groups to take a more active role in public life. This Methodology aims to provide a basis for building and developing the capacities of organisations, working groups and individuals, including their abilities in problem solving, creating social change and contributing to transcending development hindering forces with peaceful means. The approach seeks to transform contradictions into shared resources, through a process of reflecting and reframing the target groups' goals in a creative way, responding to their specific needs and aspirations.

It is important to mention that throughout these learning journeys, several societal issues were analysed, such as the power relations and stereotypes that exist among various societal components; the participants learned how current cultures, prevailing values and structural frameworks govern these relations and shape personal behaviours. Moreover, the participants became aware of various types of contradictions, such as conflicting cultural identities, conflicting political positions and conflicting interests, and underwent a process of social transformation to move from antagonism to agonism ⁽¹⁾.

Fourth: LARPing to bridge social fault-lines

In cooperation with Beit Byout, a Live Action Role Playing (LARP) organization, REFORM implemented a number of role-playing activities with a wide participation of youth and women. These activities aimed at promoting social cohesion among various components within Palestinian society through empowering youth and enabling them to analyse the root causes of ingrained social issues, as well as the impact that they have on Palestinian society, such as polarisation and social fragmentation.

The role plays emphasized the importance of enhancing the rule of law as well as protecting and strengthening the social harmony across different social classes and social components. They call for the need to ensure pluralism in all aspects of life, highlighting the importance of accepting the existence of differences and contradictions and transforming them into shared resources, rather than creating antagonizing relationships. The role plays also focused on bringing the root causes and consequences of stereotyping to the surface, as these exclusionary patterns contribute to producing aggressive behaviours that encourage

structural and cultural violence, thus further fragmentising and polarising Palestinian society.

Fifth: Enhanced participation of youth groups in promoting national reconciliation

By conducting a number of awareness-raising sessions, REFORM discussed the establishment of a national incubator that supports the national reconciliation process and enhances the partnership of youth and women from the West Bank and the Gaza Strip in ending the internal Palestinian split, establishing a youth front to urge the decision makers to stand behind their commitments, set out in the clauses of the Cairo Agreement. These activities aimed at promoting structural dialogue in order to reach the desired goal of reconciliation and reduce the potentialities for conflicting parties to lose hope. In addition, REFORM also stressed the importance of strengthening the national identity in order to promote social cohesion, enhance the systems' responsiveness to youth needs and increase the participation of vulnerable groups.

Through these sessions, participants also noted that despite the difficulties and challenges that the Palestinian people suffer from, particularly youth, there are a large number of young people who strive to combat these phenomena by shedding light on the dominant issues and conflicts within their communities. The youth also reflected on the loss of the Palestinian cause on international and regional levels, as a result of the political and geographical divisions. During the political split, exclusionary patterns based on political affiliation, became legitimised, structuralised and transgressed across Palestinian society, which promoted antagonistic attitudes and violent actions against law enforcement and authority.



(1) Please refer to the "Training Guide for Facilitators - Facilitating Reform" located on REFORM's website.

Main outcomes of the Social Transformation programme:

- REFORM established a social participation incubator that allows safe interaction between various components of society, regardless of social, economic or political background, promoting social cohesion.
- The Innovation Hub's working groups are more aware of the existing stereotypes about different social groups as well as other harmful prevailing systems within Palestinian society.
- Women and youth working groups are more able to engage in deep analysis of the various social fault-lines and existing power relations in Palestinian society and now have an enhanced understanding of the factors that contribute to strengthening the social fabric within Palestinian society.
- A network of change agents has been established across the targeted localities working towards initiating social change and creating interactive spaces that connect various societal components in order to promote social cohesion.
- Participants' ability to deepen their understanding of the power relations among the various Palestinian societal components was enhanced.
- Established watchdog groups that contribute to monitoring civil peace and the rule of law across Palestinian communities.

The number of participants in the Innovation Hub Café

		F	M
The Innovation Hub Club (Book and movie club)	Until We Win	7	10
	Poet's Insight	8	2
	the gift	12	14
	Poetry and People	15	14
	The Seas Poems	9	6
	The Intricate Way Home	19	19
	Revealing of the Memory	12	3
	Quiz night 1	6	15
	Board games 2	5	16
	Karaoke 3	16	6

	F	M		F	M		F	M
Quiz night 4	5	15	Education in marginalized areas 2	5	10	Citizens and he Homeland 1	9	13
Board games 4	3	7	Education in Marginalized Areas and Area C 3	4	13	Citizens and the Homeland 2	9	13
Quiz night 5	10	11	Education in Marginalized Areas and Area C 4	3	4	Brainstorming session About: "Civil Peace and the Rule of Law" 1	3	10
Board games 6	1	11	University Disciplines and Labor Market Needs	9	31	Learning Journey to Mar Saba Monastery entitled: Report from a bicycle	5	11
Board games 7	6	15	your Support is the Key to My Success	21	6	Migration and its Impact on Community Development	15	11
Gaza and the Palestinian national movement Palestinian national movement	6	8	The Role of Media Technology and Modern Communication in Increasing the Level of Youth Political Participation	16	6	Individualism in Society	6	8
Poetry evening	13	11	Youth Winter Retreat 2343- 1	18	50	Social Transformation activities		
Novel Presentation session entitled: Bitter Autumn	10	15	Youth Winter Retreat 2343- 2	19	41	Reflection on the Youth engagement in our target groups	6	5
Center for Social Participation & Weekend Solutions - hearing sessions, roundtable meetings			Youth Winter Retreat 2343- 3	15	42	Education in Refugee Camps 1	13	3
Strengthening the role of civil society organizations to achieve social harmony on national level	5	8	Review and Development of a Lobbying and Advocacy Manual	14	8	March Flower	27	10
Education in marginalized areas 1	5	10				Stand Up! 1	10	9

	F	M		F	M		F	M
Stand Up! 2	10	10	Larb -1	28	32	Training in psychological support 2	27	0
Stand Up! 3	10	17	Larb -2	28	32	Training in psychological support 3	26	0
Learning Journey to enhance youth participation in political and social life -1	13	2	Larb -3	28	0	Training in psychological support 4	27	0
Learning Journey to enhance youth participation in political and social life -2	13	2	Psycho-social support			Training in psychological support 5	28	0
Learning Journey to enhance youth participation in political and social life -3	13	2	Training in psychological support 1	20	0	Training in psychological support 6	27	0
Learning Journey to enhance youth participation in political and social life -4	13	2	Training in psychological support 2	19	0	Training in psychological support 1	16	0
Enhancing solidarity and social cohesion among the various components of palestinian society 1	4	11	Training in psychological support 3	15	0	Training in psychological support 2	15	0
Enhancing solidarity and social cohesion among the various components of palestinian society 2	7	10	Training in psychological support 4	17	0	Training in psychological support 3	16	0
Enhancing solidarity and social cohesion among the various components of palestinian society 3	4	9	Training in psychological support 5	16	0	Training in psychological support 4	12	0
designing media campagin (freeze mob, flash mob)about social issues related to women and youth			Training in psychological support 6	21	0	Training in psychological support 5	10	0
freez mob " civil peace "	300	32	Training in psychological support 1	28	0	Training in psychological support 6	7	0

Number of Visitors to the Innovation Hub in 2017

	F	M	Total	F	M	Total
Jan-17	193	295	488	150	123	273
Feb-17	219	230	449	148	291	439
Mar-17	181	211	392	53	100	153
Apr-17	242	282	524			
May-17	141	172	313			
Jun-17	109	120	229			
Jul-17	180	179	359			
Aug-17	250	202	452			
Sep-17	103	144	247			



Social Transformation Program:

“After a year of partnership between the Innovation Hub and Beit Byout Foundation, I can say that we, as Beit Byout, were able to implement many activities that we could not implement before, as the Innovation Hub provided us with the facilities to implement our activities periodically. Moreover, communicating with volunteers and members became easier because we have now a permanent address where people can reach us and propose their ideas without any obstacles. In addition, the partnership has created an interactive communication channels between the volunteers and visitors of the Innovation Hub and Beit Byout, where they can share ideas and come up with solutions to their problems, as I believe that getting acquainted with people from different backgrounds is the most important stage in personal development”

Mohammad Rabah – General Manager of Beit Byout Foundation”

“The space that the Innovation Hub provided me allowed me to develop myself on the professional and personal levels. It also enhanced my support for young entrepreneurs and people with disabilities by engaging them within society and providing them with the needed support to enhance their participation within society”.

Ismail Ali, Beneficiary from of Social Transformation Program

“I have always felt that my own worlds were deep and contradicted which was reflected in how I perceive social conflict. I thought that these contradictions constituted my inner strengths and my unique qualities, but when I started attending the social transformation trainings at the Innovation Hub, we reviewed a number of contradictions and conflicts that exist among various community components, and we were able to identify many of their types such as, conflict over the identity, resources or objectives, which made me analyze myself and my community in order to come up with solutions to many of the conflicts I face because it was resulted from my experiences and interactions with

community components within public life. After the training I discovered that what I’ve always felt was nothing but a reflection of something larger, so I became more interactive with others around me, I also became a great listener and started questioning everything around me. All this would not have been possible without the efforts of trainers who employed innovative methods to achieve positive change within our society.”

Miran Barghouti- Beneficiary of Social Transformation Program

“The opportunity that REFORM and the Innovation Hub provided us allowed us to identify our needs and benefit from various resources and facilities of the institution to carry out our mission to achieve social transformation and change within society”.

Bahaa Froukh, Beneficiary from of Social Transformation Program



Local Development (TAMKEEN)

About the Programme

REFORM believes that unequal power relations represent the main obstacle hindering marginalized groups from participating in public life. In order to address and overcome this obstacle, we have developed an interactive approach which encompasses the dialectical relationship between target groups' needs, available opportunities and mechanisms to foster more responsive governing bodies:

Thus, the Association's interventions aim to :

1. Identify the needs of the target group through action-oriented participatory research.
2. Analyse the social structures that regulate the relationships between various social components in order to define a comprehensive development vision.
3. Develop appropriate and effective intervention strategies that engender participatory mechanisms and strengthen community ownership of development processes.
4. Facilitate developmental processes that are responsive to the people's needs, not only in economic aspects but also fostering social mobilisation processes that contribute to the sustainability of economic empowerment; and enhance access of marginalized groups in the hard-to-reach communities to public life through:
 - » Building and developing the individual capabilities of women and youth on the levels of the awareness, skills and supportive tools.
 - » Creating a supportive awareness atmosphere that contributes to the sustainability of transforming the power relations between different social groups and develops a value chain enabling the said groups to lead community developmental processes and enhance their ownership for these processes.
 - » Lobbying for sensitised policy change.



Activities Calendar

Creative Industries (up-cycling)

18.01.2017	Handmade Accessories 1	20.04.2017	Designing and Creating Educational Games 4	18.04.2017	Decorative Candle-making 3	21/3/2017	training of making educational games 2
19.01.2017	Handmade Accessories 2	17.05.2017	Creative accessories 1	6.05.2017	Decorative Candle-making 4	27/3/2017	training of making educational games 3
28.02.2017	Creative Industries 1	20.06.2017	Creative accessories 2	9.05.2017	Decorative Candle-making 5	28/3/2017	training of making educational games 4
01.03.2017	Creative Industries 2	21.06.2017	Creative accessories 3	13.05.2017	Decorative Candle-making 6	3/4/2017	training of making educational games 5
02.03.2017	Creative Industries 3	11.03.2017	training of making accessories 1	16.05.2017	Decorative Candle-making 7	27/3/2017	training of making educational games 6
27.03.2017	Do it Yourself: Decorative Candle-making 1	18.03.2017	training of making accessories 2	22.04.2017	Ancient to Modern 1 Jeans	28/3/2017	training of making educational games 7
28.03.2017	Do it Yourself: Decorative Candle-making 2	25.03.2017	training of making accessories 3	4/25/2017	Ancient to Modern 1 Jeans	3/4/2017	training of making educational games 8
17.04.2017	Designing and Creating Educational Games 1	1.04.2017	training of making accessories 4	4/29/2017	Ancient to Modern 1 Jeans	15/5/2017	training in the manufacture of chandeliers 1
18.04.2017	Designing and Creating Educational Games 2	11.04.2017	Decorative Candle-making 1	2/5/2017	Ancient to Modern 1 Jeans	16/5/2017	training in the manufacture of chandeliers 2
19.04.2017	Designing and Creating Educational Games 3	15.04.2017	Decorative Candle-making 2	20/3/2017	training of making educational games 1	22/5/2017	training in the manufacture of chandeliers 3

23/5/2017	training in the manufacture of chandeliers 4	4/26/2017	making and decorating candles 3	2017\05\09	making and up cycling Accessories 4
24/5/2017	training in the manufacture of chandeliers 5	3/5/2017	making and decorating candles 4	2017\05\16	making and up cycling Accessories 5
3/15/2017	Chandeliers and its accessories 1	4/5/2017	making and decorating candles 5	25.02.2017	Create it and Hang it
3/16/2017	Chandeliers and its accessories 2	11/5/2017	making and decorating candles 6	13.04.2017	Color and Wood 1
3/22/2017	Chandeliers and its accessories 3	5/17/2017	recycling clothes 1	14.04.2017	Color and Wood 2
3/23/2017	Chandeliers and its accessories 4	5/18/2017	recycling clothes 2	25.04.2017	Threads
3/29/2017	Chandeliers and its accessories 5	5/24/2017	recycling clothes 3	25.04.2017	Heritage Accessories
5/4/2017	Chandeliers and its accessories 6	2017\04\18	making and up cycling Accessories 1	15.08.2017	Do it Yourself: Decorative Candle-making
4/19/2017	making and decorating candles 1	2017\04\25	making and up cycling Accessories 2	21.08.2017	Do it Yourself: Decorative Candle-making 1
4/20/2017	making and decorating candles 2	2017\05\02	making and up cycling Accessories 3	22.08.2017	Do it Yourself: Decorative candle- making 2



23.08.2017	Do it Yourself: Decorative candle- making 3	14.10.2017	Wax Manufacturing 1	21.11.2017	upcycling Accessories 4	15.10.2017	Wax Manufacturing 1
04.10.2017	making and moving puppets	16.10.2017	Wax Manufacturing 2	23.11.2017	upcycling Accessories 5	17.10.2017	Wax Manufacturing 2
05.10.2017	making and moving puppets	18.10.2017	Wax Manufacturing 3	13.12.2017	upcycling Accessories 6	19.10.2017	Wax Manufacturing 3
24.10.2017	upcycling Accessories 1	21.10.2017	Wax Manufacturing 4	14.12.2017	upcycling Accessories 7	22.10.2017	Wax Manufacturing 4
31.10.2017	upcycling Accessories 2	23.10.2017	Wax Manufacturing 5	24.10.2017	upcycling Home Accessories 1	24.10.2017	Wax Manufacturing 5
07.11.2017	upcycling Accessories 3	25.10.2017	Wax Manufacturing 6	25.10.2017	upcycling Home Accessories 2	30.10.2017	Wax Manufacturing 6
26.10.2017	Wax Manufacturing 1	28.10.2017	Wax Manufacturing 7	01.11.2017	upcycling Home Accessories 3	31.10.2017	Wax Manufacturing 7
02.11.2017	Wax Manufacturing 2	31.10.2017	upcycling Accessories 1	02.11.2017	upcycling Home Accessories 4	05.11.2017	Wax Manufacturing 8 IT Center \ Startup
09.11.2017	Wax Manufacturing 3	02.11.2017	upcycling Accessories 2	07.11.2017	upcycling Home Accessories 5	20.01.2017	Electronic Games Development- Global Game Jam 1
16.11.2017	Wax Manufacturing 4	14.11.2017	upcycling Accessories 3	09.11.2017	upcycling Home Accessories 6	21.01.2017	Electronic Games Development- Global Game Jam 2

22.01.2017	Electronic Games Development- Global Game Jam 3	23.11.2017	Core Banking Software and Interface	23.11.2017	Entrepreneurship Initiatives 1
14.03.2017	Popular Games Development 1	07.12.2017	Core Programming Language Concepts	25.11.2017	Entrepreneurship Initiatives 2
21.03.2017	Popular Games Development 2	14.12.2017	The Future of E-Services	28.11.2017	Entrepreneurship Initiatives 3
28.03.2017	Popular Games Development 3	26.12.2017	Practical Steps for Programming	29.11.2017	Entrepreneurship Initiatives 4
04.04.2017	Popular Games Development 4	28.12.2017	Improving the Usability of User Manuals	09.12.2017	Entrepreneurship Initiatives 5
11.04.2017	Popular Games Development 5	15.08.2017	Be a pioneer 1	01.12.2017	Entrepreneurship Initiatives 6
02.05.2017	Popular Games Development 5	16.08.2017	Be a pioneer 2	02.12.2017	Entrepreneurship Initiatives 7
19.04.2017	Dramatized Game "Countries"	18.09.2017	Designing and writing proposals 1	07.12.2017	Entrepreneurship Initiatives 8
26.08.2017	Reviewing Produced Popular Games	19.09.2017	Designing and writing proposals 2	08.12.2017	Entrepreneurship Initiatives 9
12.11.2017	Financial Programming and Banking Systems	28.09.2017	Designing and writing proposals 3	06.02.2017	The Strategic Plan For Operating Directorates of the Labor 1



07.02.2017	The Strategic Plan For Operating Directorates of the Labor 2	06.02.2017	Development of marketing and production tools 1	30.10.2017	Interpersonal Skills training 1	22.11.2017	Business Fundamentals 2
18.03.2017	Labor Rights of Palestinians inside the Green Line	20.11.2017	Identifying Karawa Bani Zeid's Women Association Strategic Plan 1	02.11.2017	Interpersonal Skills training 2	10.10.2017	Interpersonal Skills training 1
16.12.2017	Entrepreneurship Initiatives 10	21.11.2017	Identifying Karawa Bani Zeid's Women Association Strategic Plan 2	05.11.2017	Interpersonal Skills training 3	17.10.2017	Interpersonal Skills training 2
27.12.2017	Entrepreneurship Initiatives 11	27.11.2017	Identifying Karawa Bani Zeid's Women Association Strategic Plan 3	06.11.2017	Interpersonal Skills training 4	19.10.2017	Interpersonal Skills training 3
28.12.2017	Entrepreneurship Initiatives 12	29.10.2017	Business Fundamentals	08.11.2017	Marketing and Networking Skills Training 1	24.10.2017	Interpersonal Skills training 4
2.12.2017	Management of kitchen production project 1	5.11.2017	Interpersonal Skills training 1	11.11.2017	Marketing and Networking Skills Training 2	26.10.2017	Interpersonal Skills training 5
3.12.2017	Management of kitchen production project 2	12.11.2017	Interpersonal Skills training 2	13.11.2017	Marketing and Networking Skills Training 3	09.11.2017	Marketing and Networking Skills Training 1
6.12.2017	Management of kitchen production project 3	19.11.2017	Interpersonal Skills training 3	15.11.2017	Marketing and Networking Skills Training 4	16.11.2017	Marketing and Networking Skills Training 2
11.12.2017	Management of kitchen production project 4	26.11.2017	Marketing and Networking Skills Training 1	18.11.2017	Marketing and Networking Skills Training 5	28.11.2017	Marketing and Networking Skills Training 3
06.02.2017	Development of marketing and production tools 1	03.12.2017	Marketing and Networking Skills Training 2	20.11.2017	Business Fundamentals 1	07.12.2017	Business Fundamentals 1

22.10.2017	Business Fundamentals 1	20.11.2017	Marketing and Networking Training 2	18.01.2017	Media Talents 4
12.11.2017	Interpersonal Skills Training 1	08.11.2017	Business Fundamentals Employment and Networking day	21.01.2017	Media Talents 5
14.11.2017	Interpersonal Skills Training 2	28.11.2017	Simulation career process	28.01.2017	Media Talents 6
19.11.2017	Interpersonal Skills Training 3	16.12.2017	Networking day and product exhibition 1	29.01.2017	Media Talents 7
22.11.2017	Marketing and Networking Skills Training 1	28.11.2017	Networking day and product exhibition 2	04.02.2017	Media Talents 8
26.11.2017	Marketing and Networking Skills Training 2	24.12.2017	Networking day and product exhibition 3	05.02.2017	Media Talents 9
16.10.2017	Interpersonal Skills Training 1	24.12.2017	Networking day and product exhibition 4	11.02.2017	Media Talents 10
18.10.2017	Interpersonal Skills Training 2	14.01.2017	Media Talents 1	18.02.2017	Media Talents 11
23.10.2017	Interpersonal Skills Training 3	15.01.2017	Media Talents 2	26.02.2017	Media Talents 12
01.11.2017	Marketing and Networking Training 1	16.01.2017	Media Talents 3	04.03.2017	Media Talents 13



05.03.2017	Media Talents 14	20.06.2017	Media Talents 24	05.11.2017	Training in upholstery 8
11.03.2017	Media Talents 15	1.08.2017	Media Talents 25	07.11.2017	Training in upholstery 9
16.03.2017	Media Talents 16	21.08.2017	Media Talents 26	08.11.2017	Training in upholstery 10
29.04.2017	Media Talents 17	14.10.2017	Training in upholstery 1	09.11.2017	Training in upholstery 11
03.05.2017	Media Talents 18	15.10.2017	Training in upholstery 2	11.11.2017	Training in upholstery 12
06.05.2017	Media Talents 19	21.10.2017	Training in upholstery 3	12.11.2017	Training in upholstery 13
30.05.2017	Media Talents 20	22.10.2017	Training in upholstery 4	18.11.2017	Training in upholstery 14
06.06.2017	Media Talents 21	28.10.2017	Training in upholstery 5		
08.06.2017	Media Talents 22	29.10.2017	Training in upholstery 6		
13.06.2017	Media Talents 23	04.11.2017	Training in upholstery 7		

Upholstery Training



Main Interventions:

First: Grassroots organisations as well as women and youth groups' capacities are developed and are more able to participate in the local development processes

Through "The Innovation Hub" and "More Job Opportunities" projects, REFORM targeted several grassroots organisations in addition to women and youth working groups from Balata Refugee Camp, Shu'fat Refugee Camp, Qalandia Refugee Camp, Bethlehem, Silwan, Ramallah, and the surrounding areas, in order to enhance their partnership in the labour market, and thus their ability to participate effectively within their communities ⁽²⁾. The target organisations and groups were categorized as follows:

1. Women groups capable of networking with the private sector and local communities

REFORM and its partner organisations accompanied multiple women groups in capacity building journeys that aimed to build and develop their networking skills and enhance their exposure to the private sector. The target groups led the lobbying processes towards enhancing the social responsibility of the private sector, furthering their engagement in local development processes.

In this regard, REFORM aimed at establishing interactive spaces that allow participants to exchange experiences with their peers and their local communities, providing them with equal opportunities to present their initiatives and projects before representatives of the Palestinian private sector, a number of donors and various stakeholders. In this regard, several professional agreements between the grassroots initiatives and the private sector organisations were developed. Moreover, REFORM contributed to empowering these groups and enabling them to establish

networks on the grassroots level, as well as enhancing the social responsibility of the private sector by increasing its engagement in marginalized areas to provide social incubators for these initiatives and to promote the value of cooperative production.

2. Women and youth groups capable of marketing their products and engaging in the labour market

REFORM, in cooperation with partner organisations, worked closely with a number of women groups in the Balata and Shu'fat Camps, villages in the north-west of Jerusalem and other areas near Ramallah and Bethlehem to develop the groups' capabilities in effective use of modern techniques of marketing and promoting their products (handicrafts), which were produced from a series of capacity-building workshops in up-cycling. The participants learned the importance of developing success stories, as they are a key component in promoting their products and raising the overall value of them. It also encouraged other women cooperatives to engage in similar production processes, scaling up and developing the quality of their products.

These women groups also developed their interpersonal skills in order to improve their communication and managerial abilities. This provided them with the self-esteem and confidence needed to communicate and network more effectively with one another, civil society organisations and the private sector.



(2) The More Job Opportunities project was implemented by REFORM on behalf of the Sawa Sawa Committee, which includes the organizations of: Ghirass Cultural Center in Bethlehem, the Creative Center in the town of Silwan, the Palestinian Child Center in Shufat refugee camp, Yaffa Cultural Center in the Balata refugee camp.

3. Enhancing youth employability through developing their interpersonal skills

In cooperation with Al-Quds Open University in Jericho, REFORM designed and carried out series of interpersonal skills capacity development activities. The trainings targeted student on their fourth year in the university and aimed at training them to create their own CVs, engage in effective job interviews, write motivational messages as well as enhance their presentation skills. The trainings were concluded by conducting a simulation of a "Career Day" at the university.

4. Women groups capable of managing and running their projects

REFORM and its partner organisations designed a learning journey which contributed to the development of the participants' capacities in terms of their knowledge, skills and awareness of supportive tools that enable them to effectively manage their projects within the fields of up-cycling and educational games. Through several trainings in business fundamentals and entrepreneurial skills, participants enhanced their management, financial and budgeting skills, enabling them to conduct their own business feasibility studies with plans of action and estimated costing. Participants were also familiarized with important concepts needed to carry out their projects, such as the project life cycle, procedures and structure.

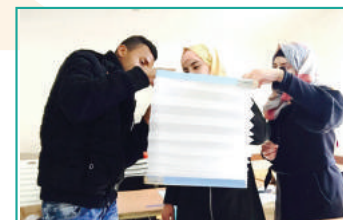
In addition, REFORM worked on teaching participants ways to think outside the box, providing them with skills in order to develop their ideas into successful income-generating projects. Through these trainings, participants were also able to enhance their leadership skills and engage in goal-setting, identifying the main factors that contribute to the success of their projects, as well as those that hinder them from reaching their goals. These trainings also contributed to enhancing the participants' abilities to develop and manage additional projects and initiatives to improve their living conditions and reduce the poverty and unemployment rates.

5. Electronic Popular Games Development Group

Over the course of a year, REFORM targeted a number of information technology and graphic design students from the Polytechnic University of Palestine, aiming to enhance their technical skills and capacities to employ methods of technology in order to compete in the labour market. The idea of this group was generated from the students themselves, who came together to find a way to reintroduce the popular games into Palestinian society using modern techniques. By combining their respective areas of expertise together, the target group was able to create electronic popular games, an alternative solution to innovatively overcome the traditional employment pattern, which became a serious burden on the Palestinian economy.

6. Productive up-cycling groups

REFORM, in cooperation with its partner organisations, youth groups and women groups designed a long-term empowerment journey that targeted a large number of women and youth living in marginalised areas, such as refugee camps and surrounding areas, as well as Jerusalem. Through this journey, the target groups enhanced their capacities to engage in creative industries in order to promote their steadfastness under the harsh living conditions imposed by the policies and procedures



of the occupation. The beneficiaries engaged in up-cycling processes as an alternative means of creating income-generating resources to alleviate some of these pressures and at the same time contributed to the developmental processes in those areas. By opening new horizons for women and youth to engage in the labour market and providing platforms for them to up-cycle and reuse old materials to produce items that are culturally accepted in society, such as house accessories, chandeliers, candles and toys, the participants enhanced their self-employment prospects. Moreover, REFORM established an art workshop to provide a safe space for innovation and creation, enabling youth and women from various marginalised and hard-to-reach areas to invest in their up-cycling skills and creative capabilities. The art workshop was established with the participation of youth groups from different districts and cultural backgrounds, contributing to promoting a co-working environment for the target groups, regardless of gender, age, social class or geographical area. Many young adults, mainly school dropouts, as well as vocationalists and craftsmen use this space on a daily basis, whether it is to produce products for their start-ups or to train others. To contribute to the success of their start ups, REFORM has posted a "Skills Share Board" at the Innovation Hub premises which facilitates communication and an exchange of experiences amongst experts. This board is designed to share the training demands and the training offers from various participants through a "What You Need" and "What You Can Offer" interactive platform, which is then followed up by REFORM's staff, who organize the experience exchange between them. In addition, REFORM regularly holds bazaars at the Innovation Hub in order to enhance the visibility of these projects.



numbers of beneficiaries in the up-cycling workshops

	F	M		F	M		F	M
Creative Industries (up-cycling)								
Handmade Accessories 1	17	0	Designing and Creating Educational Games 4	13	0	Decorative Candle-making 3	24	0
Handmade Accessories 2	17	0	Creative accessories 1	7	0	Decorative Candle-making 4	27	0
Creative Industries 1	18	0	Creative accessories 2	12	0	Decorative Candle-making 5	26	0
Creative Industries 2	19	0	Creative accessories 3	12	0	Decorative Candle-making 6	27	0
Creative Industries 3	18	0	training of making accessories 1	28	0	Decorative Candle-making 7	28	0
Do it Yourself: Decorative Candle-making 1	16	0	training of making accessories 2	28	0	Ancient to Modern 1 Jeans	26	0
Do it Yourself: Decorative Candle-making 2	18	0	training of making accessories 3	28	0	Ancient to Modern 1 Jeans	27	0
Designing and Creating Educational Games 1	9	0	training of making accessories 4	27	0	Ancient to Modern 1 Jeans	26	0
Designing and Creating Educational Games 2	13	0	Decorative Candle-making 1	27	0	Ancient to Modern 1 Jeans	26	0
Designing and Creating Educational Games 3	11	0	Decorative Candle-making 2	26	0	training of making educational games	22	0

	F	M		F	M		F	M
1 training of making educational games 2	22	0	training in the manufacture of chandeliers 4	17	0	making and decorating candles 3	12	0
training of making educational games 3	21	0	training in the manufacture of chandeliers 5	17	0	making and decorating candles 4	11	0
training of making educational games 4	22	0	Chandeliers and its accessories 1	12	0	making and decorating candles 5	11	0
training of making educational games 5	26	0	Chandeliers and its accessories 2	10	0	making and decorating candles 6	11	0
training of making educational games 6	20	0	Chandeliers and its accessories 3	12	2	recycling clothes 1	13	0
training of making educational games 7	22	0	Chandeliers and its accessories 4	12	2	recycling clothes 2	12	0
training of making educational games 8	25	0	Chandeliers and its accessories 5	12	0	recycling clothes 3	13	0
training in the manufacture of chandeliers 1	17	1	Chandeliers and its accessories 6	11	0	making and up cycling Accessories 1	19	0
training in the manufacture of chandeliers 2	15	1	making and decorating candles 1	7	0	making and up cycling Accessories 2	19	0
training in the manufacture of chandeliers 3	17	0	making and decorating candles 2	14	0	making and up cycling Accessories 3	14	0

	F	M		F	M		F	M
making and up cycling Accessories 4	23	0	Do it Yourself: Decorative candle- making 3	15	0	Wax Manufacturing 1	27	0
making and up cycling Accessories 5	21	0	making and moving puppets	13	0	Wax Manufacturing 2	28	0
Create it and Hang it	12	4	making and moving puppets	13	0	Wax Manufacturing 3	24	0
Color and Wood 1	11	19	upcycling Accessories 1	8	0	Wax Manufacturing 4	26	0
Color and Wood 2	8	13	upcycling Accessories 2	11	0	Wax Manufacturing 5	27	0
Threads	31	1	upcycling Accessories 3	15	0	Wax Manufacturing 6	28	0
Heritage Accessories	17	1	Wax Manufacturing 1	10	0	Wax Manufacturing 7	25	0
Do it Yourself: Decorative Candle-making	33	0	Wax Manufacturing 2	15	0	upcycling Accessories 1	20	0
Do it Yourself: Decorative Candle-making 1	15	0	Wax Manufacturing 3	15	0	upcycling Accessories 2	19	0
Do it Yourself: Decorative candle- making 2	18	0	Wax Manufacturing 4	16	0	upcycling Accessories 3	20	0

	F	M		F	M		F	M
upcycling Accessories 4	14	0	Wax Manufacturing 1	13	0	Electronic Games Development-Global Game Jam 3	2	13
upcycling Accessories 5	16	0	Wax Manufacturing 2	14	0	Popular Games Development 1	7	4
upcycling Accessories 6	13	0	Wax Manufacturing 3	17	0	Popular Games Development 2	7	6
upcycling Accessories 7	12	0	Wax Manufacturing 4	20	0	Popular Games Development 3	4	1
upcycling Home Accessories 1	30	0	Wax Manufacturing 5	18	0	Popular Games Development 4	7	4
upcycling Home Accessories 2	29	0	Wax Manufacturing 6	20	0	Popular Games Development 5	6	4
upcycling Home Accessories 3	31	0	Wax Manufacturing 7	18	0	Popular Games Development 5	7	4
upcycling Home Accessories 4	30	0	Wax Manufacturing 8	21	0	Dramatized Game "Countries"	5	10
upcycling Home Accessories 5	25	0	IT Center \ Startup			Reviewing Produced Popular Games	5	6
upcycling Home Accessories 6	27	0	Electronic Games Development-Global Game Jam 1	2	25	Financial Programming and Banking Systems	2	15
			Electronic Games Development-Global Game Jam 2	2	17			

	F	M		F	M		F	M
Core Banking Software and Interface	5	11	Entrepreneurship Initiatives 1	14	6	The Strategic Plan For Operating Directorates of the Labor 2	8	19
Core Programming Language Concepts	3	7	Entrepreneurship Initiatives 2	12	9	Labor Rights of Palestinians inside the Green Line	10	230
The Future of E-Services	3	8	Entrepreneurship Initiatives 3	8	12	Entrepreneurship Initiatives 10	3	6
Practical Steps for Programming	3	11	Entrepreneurship Initiatives 4	5	9	Entrepreneurship Initiatives 11	15	0
Improving the Usability of User Manuals	3	9	Entrepreneurship Initiatives 5	3	7	Entrepreneurship Initiatives 12	15	0
Business Counseling								
Be a pioneer 1	29	15	Entrepreneurship Initiatives 6	14	8	Management of kitchen production project 1	25	0
Be a pioneer 2	23	6	Entrepreneurship Initiatives 7	14	8	Management of kitchen production project 2	25	0
Designing and writing proposals 1	8	14	Entrepreneurship Initiatives 8	12	2	Management of kitchen production project 3	25	0
Designing and writing proposals 2	10	11	Entrepreneurship Initiatives 9	12	1	Management of kitchen production project 4	25	0
Designing and writing proposals 3	8	10	The Strategic Plan For Operating Directorates of the Labor 1	7	20	Development of marketing and production tools 1	11	1

	F	M		F	M		F	M
Development of marketing and production tools 1	11	1	Interpersonal Skills training 1	23	0	Business Fundamentals 2	29	0
Identifying Karawa Bani Zeid's Women Association Strategic Plan 1	16	0	Interpersonal Skills training 2	27	0	Interpersonal Skills training 1	8	0
Identifying Karawa Bani Zeid's Women Association Strategic Plan 2	14	0	Interpersonal Skills training 3	27	0	Interpersonal Skills training 2	6	0
Identifying Karawa Bani Zeid's Women Association Strategic Plan 3	14	0	Interpersonal Skills training 4	26	0	Interpersonal Skills training 3	13	0
Business Fundamentals	12	0	Interpersonal Skills training 5	28	0	Interpersonal Skills training 4	12	0
Interpersonal Skills training 1	7	0	Marketing and Networking Skills Training 1	28	0	Interpersonal Skills training 5	12	0
Interpersonal Skills training 2	12	0	Marketing and Networking Skills Training 2	27	0	Marketing and Networking Skills Training 1	11	0
Interpersonal Skills training 3	13	0	Marketing and Networking Skills Training 3	29	0	Marketing and Networking Skills Training 2	10	0
Marketing and Networking Skills Training 1	12	0	Marketing and Networking Skills Training 4	28	0	Marketing and Networking Skills Training 3	5	0
Marketing and Networking Skills Training 2	15	0	Business Fundamentals 1	29	0	Business Fundamentals	14	0

	F	M		F	M		F	M
1 Business Fundamentals	13	0	1 Marketing and Networking Training 2	18	0	3 Media Talents 4	7	1
1 Interpersonal Skills Training 1	20	0	Business Fundamentals	20	0	Media Talents 5	9	1
Interpersonal Skills Training 2	17	3	Simulation career process	27	78	Media Talents 6	5	2
Interpersonal Skills Training 3	17	3	Networking day and product exhibition 1	34	6	Media Talents 7	4	11
Marketing and Networking Skills Training 1	18	2	Networking day and product exhibition 2	87	97	Media Talents 8	11	2
Marketing and Networking Skills Training 2	22	2	Networking day and product exhibition 3	36	5	Media Talents 9	9	3
Interpersonal Skills Training 1	11	0	Networking day and product exhibition 4	234	16	Media Talents 10	5	9
Interpersonal Skills Training 2	18	0	Media Talents 1	8	4	Media Talents 11	7	10
Interpersonal Skills Training 3	14	0	Media Talents 2	8	4	Media Talents 12	4	3
Marketing and Networking Training	17	0	Media Talents 3	9	2	Media Talents 13	6	4

Employment and Networking day

Media Talents

	F	M		F	M		F	M
Media Talents 14	9	3	Media Talents 24	5	2	Training in upholstery 8	0	16
Media Talents 15	11	5	Media Talents 25	3	4	Training in upholstery 9	0	16
Media Talents 16	2	5	Media Talents 26	4	5	Training in upholstery 10	0	15
				Upholstery Training				
Media Talents 17	9	4	Training in upholstery 1	0	16	Training in upholstery 11	0	16
Media Talents 18	4	2	Training in upholstery 2	0	16	Training in upholstery 12	0	16
Media Talents 19	5	2	Training in upholstery 3	0	16	Training in upholstery 13	0	16
Media Talents 20	4	2	Training in upholstery 4	0	16	Training in upholstery 14	0	16
Media Talents 21	6	2	Training in upholstery 5	0	15			
Media Talents 22	5	5	Training in upholstery 6	0	16			
Media Talents 23	3	2	Training in upholstery 7	0	16			



Second: Enhancing the responsiveness of the regulatory process to the public's needs

1. Developing the planning framework for the Directorate-General for Employment

For the third year in a row, REFORM has facilitated the planning process of the Directorate-General for Employment, in the Ministry of Labour, based on an in-depth analysis of the prevailing employment systems and identification of the social stereotypes associated with vocational education and self-employment in this regard. These workshops aimed to identify the obstacles that hinder youth, women and people with disabilities from participating effectively within the labour market and enhance the responsiveness of the public policies of the General Directorate of Employment towards their needs. The employment plan focuses on the development of business services as well as the transition from the concept of employment to employability, focusing on combating stereotypes and promoting the partnership of youth and women in the labour market, mainly through vocational education.

2. Developing planning frameworks for women centers

With the participation of women centers' General Assemblies, board members and employees, REFORM facilitated strategic planning workshops to enhance the administrative and financial capacities of the women centers in order to enable them to leverage and maximize the services provided to their targeted women. It also enabled each of them to redefine their center's identity in the midst of the obstacles it is facing, and ease its engagement in the development process through reflecting the needs and ambitions of its target groups. This not only contributed to increasing the participation of women in public life but also enhancing their financial independency.



Main outcomes of Local Development (TAMKEEN) Programme:

- » The pre-business incubator at the Innovation Hub provides an inspiring space that encourages an exchange of experiences among different groups of youth and women, contributing to enhancing their access to the labour market.
- » Twenty-eight beneficiaries of the "Innovation Hub" and "More Job Opportunities" projects were engaged in the labour market, obtaining part-time or full-time employment opportunities.
- » The planning framework for the Directorate-General for Employment for the year 2017 was prepared.
- » Ten participants from Balata Refugee Camp received employment opportunities in the upholstery industry.
- » Eight IT students in various Palestinian universities have enhanced capacities to design and produce computer applications.
- » The Art Workshop was established and serves as a training space for beneficiaries to further develop their expertise and incubate their initiatives.
- » Enhanced awareness of the importance of vocational education amongst the direct beneficiaries and the local communities.
- » Advocacy and lobbying campaigns were carried out in regards to breaking down the stereotypical image of the traditional role of women in society, which contributed to enhancing women's participation in the labour market.
- » Coordination frameworks and networks are established among women's groups within refugee camps, marginalised areas and the Jerusalem district.

- » Several women centers were coached through developing their strategic plans.
- » The Strategic Plans for the Directorate-General for Employment/Ministry of Labour for 2017 were developed.
- » A number of initiatives in Balata Refugee Camp were institutionalised and contribute to promoting women's participation in the labour market.



Local Development Program Quotations:

"Before joining this project, I had no idea how to make accessories. To be honest, I was interested in other trainings within the project like management, marketing and media. During the accessory-making training, I discovered that I, somehow, possess a talent that enables me to make accessories. Right now, I have my own income-generating business through selling my own hand-made accessories and training a large number of kids within summer camps on accessory making. I am truly glad I joined this project."

Manal Awad, Beneficiary of Local Development Program

"We are proud of our partnership with the Palestinian Association for Empowerment and Local Development – REFORM in the "Simulation of the Career Day", which aimed to connect youth graduates with institutions from the public and private sectors in order to spot the available employment opportunities and to identify the needs of the local and global labor market".

Dr. Rateb Abu Rahmeh/ Director of Al-Quds Open University – Jericho Branch



"I have gained many new skills in the wax industry and have developed my future aspirations. I need the opportunity to even promote my own products through a bazaar or exhibition to be able to engage within the labor market"

Inas Odeh, Beneficiary of Local Development Program

"There is a great difference between wasting our time on Facebook and investing it in promoting our projects through Facebook. The thing is that I had no idea how to use such networking sites in developing my project. Now that I know how, I will be using my time and my communication networks in developing and promoting my own income-generating project."

Sahar Arar, Beneficiary of Local Development Program

"I have a determination to manufacture more candles in different shapes and types to suit the needs of the labor market as I applied what I learned at home through upcycling some old candles I have at home"

Nancy Abu Ghosh, Beneficiary of Local Development Program

"One day, I will be specialized in wax manufacturing, as it's my passion!"

Ritaj Khalil, Beneficiary of Local Development Program

"I used to consider the price only when producing my products, as the my main priority was always trying to sell products at low prices, but today I know the issues that needs to be taken into account about the production process to maximize the opportunities for marketing and selling my products."

Ala' Odeh, Beneficiary of Local Development Program

"This "More Job Opportunities" Project has provided me with new skills in manufacturing, packaging and decorating products. I also became able to exploit the available materials to come out with a new and innovative product."

Amira Salahat, Beneficiary of Local Development Program





Governance and Public Policy

About the Programme

REFORM sees that current public policy does not address the needs of the majority of Palestinian society. In order to redress this deficiency, REFORM is calling for the renewal of the social contract, engaging both civil society and official actors in a process of reforming structural relations shaped by public policies and practices which frame relationships between individuals, their communities and governing bodies. With the establishment of the National Palestinian Authority following the Oslo Accords in the early 1990s, the nature of the social contract changed and the Palestinian society underwent a political, economic and social paradigm shift for which it was largely unprepared. This dramatic shift produced new forms of structural and partisan systems which benefited a minority of Palestinians. As participatory mechanisms became more exclusive, new systems arose that were inconsistent with the needs and expectations of the Palestinian public and as a result a vacuum formed between decision makers and the general public.

To address this situation, REFORM's governance and public policy programme seeks:

1. To strengthen the Palestinian public's capacity to participate in decision-making processes
2. To hold decision-makers accountable
3. To increase the representation of marginalised groups, especially women and youth, in decision-making processes
4. To bridge Palestinian jurisdiction gaps
5. To enhance good governance among civil society organisation

REFORM seeks to review and reform how policies are formulated, ensuring broad participation at all levels of governance and a needs-based approach to affect more relevant and inclusive policy making practices. Through this programme, REFORM promotes public consultation in regulatory processes, raising awareness among the general public of the importance of participating in decision-making processes. Based on public consultation and informed by applied research, REFORM also makes recommendations to decision makers through the submission of advisory papers as well as through face-to-face meetings. In addition to traditional advocacy activities, REFORM has initiated the 'weekend solution' tool, that allows community members together with decision makers, the private sector and nongovernmental organizations to come up with innovative solutions to daily challenges, consolidating the abilities of all stakeholders into one 'change pot'.



Activities Calendar

Center for Social Participation & Weekend Solutions -
hearing sessions, roundtable meetings

19.01.2017	Medical Errors-responses and law	01.02.2016	Access to Decent Work Among Youth in the Occupied Palestinian Territories	22.03.2017	Consumer protection, where to ?	26.07.2017	The role of police in marginalized areas (Civil Peace)
10.03.2017	The impact of the Supreme Court's decision to temporarily halt the local elections on the social movement and civil peace	08.07.2017	Crime's situation in Palestine- 'Al-Samoua' as an example	12.04.2017	Vocational education is an introduction to social development	02.08.2017	Vocational education and adaptation to the needs of the labor market
20.07.2017	Lack of Palestinian jurisdiction in rea "C" and its relation to car accidents	04.01.2017	Radio program, Citizenship issues under A Microscope Paltel's liscence's agreements	26.04.2017	May 1st Women work low numbers	9.08.2017	The absence of security and the safety in the Palestinian street
24.08.2017	"Lack of Palestinian Jurisdiction in Area "C" and its Relation to Traffic Accidents"	11.01.2017	Kafr aqab traffic, what are the solutions?	03.05.2017	Ramallah Municipal Elections	23.08.2017	Citizenship and its relationship belonging to our country
20.09.2017	The Oslo Accords- Unutilized opportunities	18.01.2017	Paris' conference	10.05.2017	Child labor and the risks working children face and mechanisms to develop tools for their control and protection (Unrwa) 1	30.08.2017	Strengthening control on commercial enterprises
22.10.2017	National reconciliation prospects and challenges	25.01.2017	Minimum Limit for car ensurance 1	17.05.2017	Child labor and the risks working children face mechanisms to develop tools for their control and protection (unrwa) 2	06.09.2017	Wadi Al Quhf Sanctuary
31.01.2017	coordination meeting: Municipalities, reality and challenges	02.02.2017	Minimum Limit for car ensurance 2	24.05.2017	Warm Winter	13.09.217	Education crisis in Kufr Aqab
15.08.2017	Brainstorming session About: "Civil Peace and the Rule of Law" 2	14.02.2017	Rule of Law in Jerusalem	06.07.2017	lack of Palestinian jurisdiction in area "C" and its relation to car accidents	27.09.2017	Minumum Wages
27.07.2017	The role of youth in design policies and strategic plans in Jericho municipality	01.03.2017	Labor's Health Ensurance	12.07.2017	The spread of crime in Palestine and its impact on civil peace	04.10.2017	Demolition of historic buildings
12.08.2017	The role of youth in design policies and strategic plans in Bethlehem municipality	08.03.2017	Women work in Palestine	19.07.2017	The proliferation of illegal weapons and their impact on the national economy	11.10.2017	Open spaces at Refugee camps

- 25.10.2017**

Water pollution in Al-Fawwar Refugee camp 1

23.02.2017
- 01.11.2017**

Water pollution in Al-Fawwar Refugee camp 2

6.4.2017
- 08.11.2017**

Development opportunities for empowering youth economically

1.10.2017
- 06.12.2017**

Political Participation of youth and how it affects civil peace

6.11.2017
- 20.12.2017**

Birzeit Parking Lot: the service issue
- 08.11.2017**

Economic development opportunities for economically empowering youth
- 22.11.2017**

the role of income-generating projects and reducing unemployment 1
- 29.11.2017**

the role of income-generating projects and reducing unemployment 2
- 27.12.2017**

The lack of specialized labor courts
- 31.12.2017**

Remote Labor

Coordination Meeting

- Coordination Meeting
- Coordination Meeting with ministry of labor
- Coordination Meeting with ministry of labor
- Coordination meeting with Nablus Industrial School
- Coordination Meeting With Vocational Training Center



Main Interventions

First: Organizing Second National Conference on Strengthening Civil Peace and the Rule of Law

As part of the initiative of the Civil Society Coalition⁽³⁾ towards enhancing social inclusion and rule of law, the Second Annual National Civil Peace Conference entitled, "Towards Enacting Supportive and Responsive Policies that Promote Civil Peace" was held under the patronage of His Excellency, Palestinian President, Mahmoud Abbas. The conference promoted the participation of non-governmental institutions and all other societal components in developing plans for strengthening civil peace and taking on leading roles, in collaboration with the state's official bodies, to ensure active citizenship and maintain the civil peace. A large number of official and popular stakeholders from official institutions and representatives of the governorates, youth groups and institutions, women's and human rights organizations, social activists and politicians attended this conference, which in turn promotes social cohesion, strengthens the rule of law and protects the Palestinian culture.

During this conference, five action researches, which were built on the recommendations of the first conference, were reviewed. These action researches covered the topics of legal jurisdiction gaps in Jerusalem and its effect on maintaining the state of civil peace and the applicability of alternative disputes resolution mechanisms towards enhancing the rule of law. They also addressed the issue of the lack of political participation of Palestinian youth and the obstacles that hinder them from assuming leadership roles in the decision-making processes as well as the prospects for engaging women at the decision-making level. Moreover, the efficiency of Palestinian developmental plans in marginalised areas, such as Area C, Jerusalem and refugees camps, was discussed in addition to the role that media plays in inciting violence and contributing to the current polarization processes.

Participants of the conference came up with final recommendations, including the need to combat the root causes of violence and crime, to strengthen the rule of law in the C areas, to enhance judicial independence, as well as to encourage Palestinian Jerusalemites to approach the alternative

disputes resolution centers to resolve matters, rather than to use the occupying force's judicial system. The conference participants also recommended the establishment of a public policy observatory, which will serve as a hub or focal point, in which Palestinians can enhance their level of participation in the decision making processes in order to hold decision makers and public polices accountable to their needs. This will contribute to facilitating the flow of information and challenging the asymmetry of access amongst various groups of Palestinians.

In addition, the conference recommended employing a strategy to combat political polarisation through renouncing social media chaos, which incites violence, and to develop alternative media tools that reflect citizenship values. The conference also shed light on the phenomenon of weapons spread and its contribution in creating an even deeper polarised society, in which differences and contradictions amongst various social groups were legitimized, creating a destructive atmosphere, which was encouraged by the existence of the Palestinian political split. The participants in the conference recommended for the Coalition to lobby for the active engagement of women and youth in the national dialogue through participating in the reconciliation negotiation committees, thus strengthening their role in promoting social harmony.

Furthermore, the participants recommended the special attention that should be given to the needs of C areas and refugee camps, mainly due to the financial crisis that UNRWA is currently struggling with, in which budget cuts from the international community to UNRWA are directly and negatively affecting the provision of services to refugees⁽⁴⁾.



(4) Second Civil Peace Conference – Final Statement

(3) Civil Coalition for Promoting Civil Peace and the Rule of Law 2017 members: REFORM, The Palestinian Initiative for the Promotion of Global Dialogue and Democracy- MIFTAH, Women Center for Legal Aid and Counseling (WCLAC), Human Rights and Democracy Media Center (SHAMS), Alternative Dispute Resolution and Studies- ACT, and RAYA Radio .

Second: Facilitating social accountability and enhancing social participation at the municipal level

REFORM prepared a report on the topic of youth participation in the local planning processes within the targeted municipalities of Sa'er, Jericho, Bethlehem and El Ram. The results of this report, which was discussed in several dialogue sessions, aimed to enhance the capacities of various municipalities in order to effectively respond to the needs of marginalised groups, establish communication channels between youth and municipalities and shed light on the challenges facing the municipalities that prevent them from improving services. In this regard, REFORM facilitated a number of meetings that called for engaging youth in the decision-making processes at the local level, monitoring municipal performance to improve and develop the services provided to the public as well as promoting the concepts of accountability and transparency.

Third: Establishing lobbying groups to address the spread of crime in Palestine

Following the clashes that took place at one of the towns south of Hebron, which resulted in multiple injuries and the death of one young Palestinian man, REFORM intervened by organising roundtable discussions and coordination meetings with Hebron Governorate. The participants included the police, relevant security forces and local institutions in the town, providing an open and safe platform where the voices of social and political activists, officials from the governing bodies and other representatives can be heard.

REFORM also launched radio episodes over its radio program "Citizenship Issues under a Microscope", to address the issues of the spread of crime in the Palestinian civil society, specifically within that town, raise awareness on issues related to promoting the active citizenship and lobby for the formation of public policies that are more responsive to the needs of citizens.

As a result of this campaign, the governor decided that

immediate action was necessary in order to reconcile the issue. Therefore, he urged for joint efforts from officers and religious leaders from different villages and towns within Hebron to intervene in the conflict within the town. As community members came together to meet and discuss the root causes of the current issues, they came up with multiple recommendation to resolve them. The meetings also resulted in opportunities for networking and social mobilization - a mission against crime and the spread of illegal weapons was launched.

These efforts not only contribute to creating a culture of civil peace and social harmony that will protect the social fabric within the town and in Palestine in general, but also will enhance the responsiveness of the Palestinian police to serve the community quickly enough to combat the chaotic prevalent use of weapons.

Due to the success of the lobbying campaign, REFORM established multiple watchdog groups across various communities of the West Bank and provided them with platforms to document actions that are in conflict with the law. REFORM followed up with these documented law violations by hosting radio episodes that worked as a vehicle to bring these issues to the public eye. Public debates were held live on air and the watchdog groups organized flash mobs, freeze mobs and other media campaigns in response to the urgent needs of each case.

Fourth: Weekend Solutions

REFORM initiated the 'weekend solution' track as a tool to engage youth and women in the socio-political sphere and connect them with decision makers in a series of public policy dialogue sessions. These sessions provide an open platform that enables young leaders and youth groups to voice out their concerns and amplify their needs by working hand in hand with decision-makers to resolve actual concerns within their communities as well as to discuss and regulate governmental policies to be responsive to the peoples' needs at all levels.

One of the weekend solution sessions conducted over the past year focused on bringing attention to the

detrimental effect that the Supreme Court's decision, to temporarily halt local elections, had on the Palestinian social fabric. This session was held with the participation of representatives of political parties, human rights activists, media, civil society organisations and representatives of the Palestinian Bar Association. The session considered the impact of holding elections in the West Bank without the Gaza Strip – legitimizing the Palestinian division, putting civil peace at stake and contributing to enhancing polarisation on the basis of political and geographic affiliation amongst Palestinians. Participants called on the Palestinian government to take all necessary measures to create the legal and democratic atmosphere for holding elections in the West Bank and the Gaza Strip, even if it means postponing it until such circumstances are met.

In another weekend solution session, the lack of youth participation in the political sphere was addressed, including the issue of their reluctance to join political parties, which has kept the power monopoly with the elites and senior leadership and maintained the "historic" political system, dominated by powerful families and eliminating any opportunities for youth to run in legislative elections. This session resulted in the submission of a policy paper entitled, "Palestinian Youth Political Participation". This policy paper included recommendations to renew the relationship between the political parties and youth and to hold periodic student council elections within universities and unions, which would aid in the development of leadership skills among young people. It was also encouraged, through this paper, for political parties to establish a youth "quota" system in order to secure leadership positions for young people, which was coupled with the suggestion to reduce the age requirement to run in legislative elections from 28 to 23, both of which would improve youth engagement in the socio-political sphere.

Moreover, in light of REFORM's work towards promoting a collective Palestinian identity, reinforcing the steadfastness of Palestinian Jerusalemites in their land, as well as rebuilding bridges between Jerusalemites and their social and cultural surroundings, REFORM launched a weekend solution

session calling for Palestinian jurisdiction in Jerusalem. The session opened discussion on ways to improve the participation of women and youth in the developmental processes within Jerusalem. The main recommendations resulting from this session focused on reconsidering the legal regulations that limit the Association's official relationship with Jerusalemites, activating and developing the strategic plan of Jerusalem and identifying the legal and official authorities of Jerusalem with their respective roles. Additionally, the participants suggested that it is crucial to find a way that public, private and non-governmental sectors can work collaboratively in alleviating many of the burdens Jerusalemites face as well as to identify and activate an interactive media system that not only upholds the identity of Jerusalem but also contributes to monitoring and documenting human rights violations against citizens. Following this session, participants actively took part in formulating policy papers that were lobbied at the decision making level through interactive campaigns.

Fifth: Citizenship Issues under a Microscope

If feedback is not received from decision makers through REFORM's various efforts to lobby for change, such as through the weekend solutions, REFORM holds live public debates through its "Citizenship Issues under a Microscope" radio programme, broadcasted on Raya FM. REFORM seeks to put pressure on decision makers by shedding light on issues of concern to the general public, such as violation of rights and lack of access to information and resources, through opening public debates for structural dialogue on live radio. These public debates promote social mobilisation of various groups of Palestinian society, contributing to enhancing the social cohesion and harmony.



The Number of participants in the Weekend Solutions

F

M

F

M

Center for Social Participation & Weekend Solutions -
hearing sessions, roundtable meetings

Medical Errors-responses and law	3	13
The impact of the Supreme Court's decision to temporarily halt the local elections on the social movement and civil peace	7	8
Lack of Palestinian jurisdiction in rea "C" and its relation to car accidents	3	8
"Lack of Palestinian Jurisdiction in Area "C" and its Relation to Traffic Accidents"	9	11
The Oslo Accords- Unutilized opportunities	22	23
National reconciliation prospects and challenges	12	13
coordination meeting: Municipalities, reality and challenges	9	11
Brainstorming session About: "Civil Peace and the Rule of Law" 2	1	9
The role of youth in design policies and strategic plans in Jericho municipality	16	13

The role of youth in design policies and strategic plans in Bethlehem municipality	3	4
Access to Decent Work Among Youth in the Occupied Palestinian Territories	5	7
Crime's situation in Palestine- 'Al-Samoua' as an example	1	26

Coordination Meeting

Coordination Meeting Coordination Meeting wih minstry of labor	8	4
Coordination Meeting wih minstry of labor	5	2
Coordination meeting with Nablus Industrial School	4	1
Coordination Meeting With Vocational Training Center	3	2

Radio program, Citizenship Issues under a Microscope

- Paltel's liscence's agreements
- Paris' conference Minimum Limit for car ensurance 1
- Minimum Limit for car ensurance 2
- Rule of Law in erusalem
- Labor's Health Ensurance
- Women work in Palestine
- Consumer protection, where to ?
- Vocational education is an introduction to social development
- May 1st Women work low numbers
- Ramallah Municipal Elections
- Child labor and the risks working children face and mechanisms to develop tools for their control and protection (Unrwa) 1
- Child labor and the risks working children face mechanisms to develop tools for their control and protection (unrwa) 2
- Warm Winter
- lack of Palestinian juirisdiction in area "C" and its relation to car accidents
- The spread of crime in Palestine and its impact on civil peace
- The proliferation of illegal weapons and their impact on the national economy
- The role of police in marginalized areas (Civil Peace)
- Vocational education and adaptation to the needs of the labor market
- The absence of security and the safety in the Palestinian street
- Citizenship and its relationship belonging to our country
- Strengthening control on commercial enterprises
- Wadi Al Quhf Sanctuary Education crisis in Kufr Aqab
- Minumum Wages
- Demolition of historic buildings
- Open spaces at Refugee camps
- Water pollution in Al-Fawwar Refugee camp 1
- Water pollution in Al-Fawwar Refugee cam 2
- Development opportunities for empowering youth economically
- Political Participation of youth and how it affects civil peace
- Birzeit Parking Lot: the service issue
- Economic development opportunities for economically empowering youth
- The role of income-generating projects and reducing unemployment 1
- The role of income-generating projects and reducing unemployment 2
- The lack of specialized labor courts
- Remote Labor

Main outputs of the Governance and Public Policy Programme

- »» An action research was conducted on the legal jurisdiction gaps in Jerusalem and its impact on the status of civil peace.
- »» Local governmental bodies in the target areas are more aware of the needs of their target groups, through utilising the action researches conducted by REFORM to identify the existing power relations amongst different societal components. As a result, the Municipality of Jericho ensured the active participation of the local community and youth in preparing its strategic plan for that year.
- »» REFORM joined various coalitions that work in the fields of democracy and human rights in order to promote the necessity of conducting transparent local elections towards enhancing the democratic process.
- »» REFORM contributed to strengthening the Palestinian legal jurisdiction in the governorate of Jerusalem by lobbying for improvements in road construction and safety in the town of Kufr Aqab, which constantly has heavy traffic with dangerous intersections. Through raising awareness on this issue and calling for change through the "Citizenship Issues under a Microscope" radio programme, the improvements were made and citizens now have the access to easily and safely travel.
- »» REFORM contributed to protecting the environment at Wadi Al-Kuhf Sanctuary from the private sector's unlawful use, raising awareness of it on the "Citizenship Issues under a Microscope" radio programme.
- »» REFORM contributed to solving the problem at Kufr Aqab Schools, in which disputes with the landlord caused the school to temporarily shut down and left students with nowhere to go to receive their education. Therefore, REFORM, in cooperation with the Ministry of Education, contributed to resolving this issue through distributing 4,150 students into surrounding public schools.
- »» REFORM contributed to solving the water pollution issue in Al Fawwar Refugee Camp by urging the relevant

governmental bodies to assume their responsibilities in responding to the needs of the refugee camps in an efficient and timely manner.

- »» REFORM implemented a Civil Peace Freeze Mob activity, shared on various social media sites, that portrays the status of civil peace at two different time periods in order to highlight a number of phenomena related to civil peace, political participation of youth, public freedoms, services provision in refugee camps and the internal division within Palestinian society.
 - »» The National Observatory for Monitoring Civil Peace and Rule of Law was established.
- The electronic platform for strengthening civil peace and the rule of law was established.
- »» A youth radio station "Darb" was established and is currently broadcasting an online podcast, providing a platform for youth from different geographical backgrounds to voice out their needs and concerns.
 - »» REFORM managed to create a public opinion through conducting thirty-eight radio episodes on "Citizenship Issues under a Microscope" program that addressed many issues of concern including service provision, civil peace and security in C areas, strikes of relief workers, and postponement of elections.
 - »» Youth groups are more able to monitor public policies' responsiveness to their needs.
 - »» The Innovation Hub is a space that fosters dialogue and bridges the gaps between decision makers and Palestinian youth.



Governance and Public Policy Program

“Despite the tension between the two parties involved and the initial resistance in resolving their issues, REFORM was able to bring everyone together and to secure the peace again in our town. The situation is relatively calm now and I hope it will stay this way. We thank REFORM for its interest and the vital role they played to resolve this violent conflict.”

Sayel Za'reer, a resident of Al-Samoua

“The roundtable meeting organized by REFORM, created an atmosphere that obliged the security forces to do their duty and brought attention to the conflict in Al-Samoua. REFORM brought many different players together; I believe that this was the key to the community's success.”

Mr. Hatem Mahareeq, the Mayor of Al-Samoua Municipality.

“Through its intervention mechanisms in Al-Samoua, it is clear that REFORM has the experience and ability to improve concepts of civil peace all over the country. The town of Al-Samoua greatly values REFORM's determination in resolving these recent conflicts, bringing together all the parties involved from the moment the clashes started until the dispute came to a peaceful ending. We hope that REFORM continues its work on achieving social harmony and civil peace by remaining a pioneer in the social and political spheres. Furthermore, we encourage REFORM to use this success story as a model in other communities, holding conferences, workshops and coordination meetings with all community components, in order to enhance the social cohesion within Palestinian society.”

Dr. Sulaiman Jaradat, the Advisor to the Hebron Governor for Civil Peace and Tribal Issues

REFORM issued six policy papers in 2017:

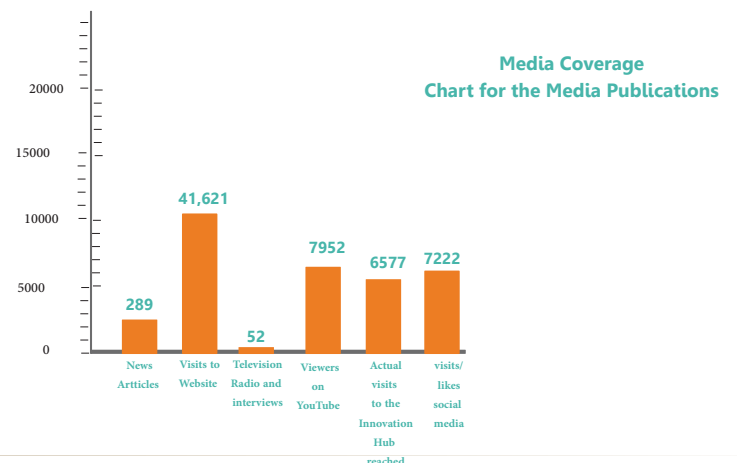
- » Documentation as an Administrative Tool to Investigate Medical Errors.
- » University Disciplines and their Compatibility with the Labour Market's Needs.
- » Citizenship Media: Prospects and Challenges
- » The Lack of Political Participation of Palestinian Youth and its Impact on Civil Peace.
- » The Responsiveness of the National Development Plans towards the Needs of the Public in Marginalized Areas.
- » The Impact of Legal Jurisdiction Gaps on Maintaining the Civil Peace.



Media Coverage in 2017

REFORM received wide media coverage on various audio-visual and print media outlets. In addition, REFORM increased the visibility of its activities to a larger Palestinian audience through sharing on various social networking sites, which can be summarised as follows:

- » Publishing (289) written news items on various websites.
- » Implementing (52) television and radio interviews, broadcasted on various channels.
- » The number of visits to REFORM's website reached (41,621).
- » The number of visits/likes on the Innovation Hub's social media site reached (7222).
- » The number of viewers on REFORM's YouTube channel reached (7952).
- » The number of actual visits to the Innovation Hub reached (6577) during 2017.
- » The number of views on the Freeze Mob video on "Strengthening Civil Peace and the Rule of Law in Palestine" reached (48,000).
- » A total of (38) episodes of "Citizenship Issues under a Microscope" radio programme were aired.



REFORM's Publications:

- »» A documentary film that highlights the experiences of youth from the upholstery production workshops.
- »» The "Civil Peace Freeze Mob" video which aims to strengthen civil peace and the rule of law.

REFORM's projects during 2017

The Innovation Hub – "Hand in Hand" Project

The "Innovation Hub – Hand in Hand" project seeks to contribute to bridging the gaps between the various community components on both social and economic levels; 1) providing a safe and interactive platform to enable all members of different groups of society to participate in decision making processes, especially youth and women; 2) to improve their living conditions by developing untraditional production patterns, enhancing cooperation and partnership between targets groups, and increasing social responsibility of the private sector.

"More Job Opportunities" Project

The "More Job Opportunities" project seeks to strengthen the partnership of women and youth from marginalised and disadvantaged areas, especially those who have not been able to obtain traditional educational opportunities, in the local labour market. This project aims to deeply engage the target groups in the labour market by developing their technical skills and enabling them to lead development processes that meet their needs. Youth and women learn marketing skills, such as through the use of social media, and develop their project management capabilities in order to build partnerships within the community and private sector to enhance the visibility of their products and increase their income-generating opportunities.

"Active Men for Women Leaders" Project

The "Active Men for Women Leaders (AMWL)" project aims to address the root causes of gender inequalities and to develop community solutions that engage males in promoting the role of women by forming groups in the targeted areas. In this way, men and women will take leading roles in transcending socio-political exclusion patterns and contradictions, with regard to the assumed role of women, and turning it into public policies that foster women's active engagement in regulatory processes, by use of social transformation approaches.



Partners

Federal Ministry for Economic Cooperation and Development (BMZ)

The Facilitating Social Participation of Palestinian Refugees (FASPAR) project, established by the German Government and implemented by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

The Civil Peace Service – ZFD
Ziviler Friedensdienst

TVET and employment promotion programme (TEP)

The Spanish Consulate in Jerusalem through the Spanish Agency for International Development Cooperation (AECID)

The Representative Office of the Federal Republic of Germany

Representative Office of the Republic of Malta



The Palestinian Initiative for the Promotion of Global Dialogue and Democracy – MIFTAH

Women's Centre for Legal Aid and .Counselling – WCLAC

Human Rights and Democracy Media Centre – SHAMS

ACT for Alternative Dispute Resolution and Studies

Raya FM Media Network

The Palestinian Bar Association

The Palestinian Ministry of Education and Higher Education



Hebron Chamber of Commerce and Industry



The Palestinian Ministry of Culture



NGO Development Center (NDC)



The Palestinian Ministry of Labor



JEST Hub



Al Quds Open University



Konrad Adenauer Stiftung (KAS)



Coolnet Company



Ibrahim Abu-Lughod Institute of International Studies – Birzeit University



Pal-Think for Strategic Studies.



A collage of diamond-shaped images showing various activities, including people in uniform, community events, and agricultural work, surrounding a central title.

ANNUAL REPORT 2017



Financial Report



INDEPENDENT AUDITOR'S REPORT

To the Board of Directors of the Palestinian Association for Empowerment and Local Development-REFORM
Ramallah, Palestine

Report on the audit of the financial statements

Our Opinion

In our opinion, the financial statements of the Palestinian Association for Empowerment and Local Development (hereinafter "REFORM"), for the year ended December 31, 2017, are prepared, in all material respects, in accordance with the basis of accounting described in Note (2) to the financial statements.

What we have audited

REFORM financial statements comprise:

- The statement of financial position as of December 31, 2017;
- The statement of activities and changes in net assets for the year then ended;
- The statement of cash flows for the year then ended; and
- The notes to the financial statements, which include a summary of significant accounting policies.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report.

We believe the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of REFORM in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code). We have fulfilled our other ethical responsibilities in accordance with the IESBA code.

Basis of accounting and restriction on use and distribution

We draw attention to Note (2) to the financial statements, which describes the basis of accounting. The financial statements are prepared to provide information to REFORM. As a result, the financial statements may not be suitable for another purpose.

Our report is intended solely for REFORM and should not be distributed to or used by parties other than REFORM. Our opinion is not modified in respect of this matter.

The financial statement does not comprise a full set of financial statements prepared in accordance with International Financial Reporting standards (IFRSs). Our report is not modified in respect of this matter.

Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation of these financial statements in accordance with the basis of accounting described in Note (2) to the financial statements, and for such internal control as management determines is necessary to enable the preparation of the statement that is free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing REFORM's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing REFORM's financial reporting process.

PricewaterhouseCoopers, Level 7, Amaar Tower, Al-Irsal, Al-Bireh, Palestine
T: (972) 2 242 0230, F: (972) 2 242 0231, www.pwc.com/middle-east
Note: From Arab Countries Please dial 970 instead of 972



Independent auditor's report to the Board of Directors of the Palestinian Association for Empowerment and Local Development-REFORM (continued)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial information or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Other matter

The financial statements as of December 31, 2016 were audited by another auditor whose report dated March 5, 2017 expressed an unqualified opinion on those statements.

PricewaterhouseCoopers
Ramallah, Palestine
April 30, 2018


The Palestinian Association for Empowerment and Local Development-REFORM
Financial statements for the year ended December 31, 2017

STATEMENT OF FINANCIAL POSITION
(All amounts are in New Israeli Shekel)

	Note	2017	2016
Assets			
Non-current assets			
Property, plant and equipment	(4)	117,254	115,195
Total non-current assets		117,254	115,195
Current assets			
Cash and cash equivalents	(5)	906,774	717,498
Other current assets	(6)	8,938	975
Total current assets		915,712	718,473
Total assets		1,032,966	833,668
Liabilities and net assets			
Current liabilities			
Other current liabilities	(7)	379,828	171,929
Total current liabilities		379,828	171,929
Non-current liabilities			
Provision for Severance Pay	(8)	136,357	81,571
Total non-current liabilities		136,357	81,571
Total liabilities		516,185	253,500
Net assets			
Unrestricted net assets		(99,686)	(49,341)
Temporarily restricted net assets	(9)	616,467	629,509
Total net assets		516,781	580,168
Total liabilities and net assets		1,032,966	833,668

-Notes to the financial statements on pages (7 to 15) form an integral part thereof.

-The financial statements from pages (4 to 15) were authorized for issue by REFORM management on April 29, 2018, and were signed on its behalf.


Adv. Sameer Qirresh
Chairman of Board of Director


Mr. Hasan Mahareeq
Treasurer

The Palestinian Association for Empowerment and Local Development-REFORM

Financial statements for the year ended December 31, 2017

STATEMENT OF ACTIVITIES AND CHANGES IN NET ASSETS

(All amounts are in New Israeli Shekel)

	Note	2017		2016
		Unrestricted net assets	Temporarily Restricted net assets	Total net assets
Grants and revenues				
Grants from funding agencies	(10,9)	-	1,353,006	1,353,006
Donations		-	-	-
Contributions		33,262	-	33,262
Total revenues, gains and other support		33,262	1,353,006	1,386,268
Expenses				
Projects expenses	(11,9)	-	1,366,048	1,366,048
General and administrative expenses	(12)	91,673	-	91,673
Depreciation expenses	(4)	32,354	-	32,354
Total expenses		124,027	1,366,048	1,490,075
Currency variance gain (loss)		34,420	-	34,420
(Decrease) increase in net assets		(56,345)	(13,042)	(69,387)
Prior period adjustment		6,000	-	6,000
Net assets, beginning of the year		(49,341)	629,509	580,168
Net assets, ending of the year		(99,686)	616,467	580,168

-Notes to the financial statements on pages (7 to 15) form an integral part thereof.

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REFORMPalestine



reformAssociation

The Innovation Hub

Next to Dar Al Shorouk Library

Al-Masyoun, Ramallah

Telephone: +970 2 2977746



ramallahinnovationhub

التقرير السنوي 2017



المؤسسة الفلسطينية لتمكين والتنمية المحلية
The Palestinian Association for Empowerment and Local Development